



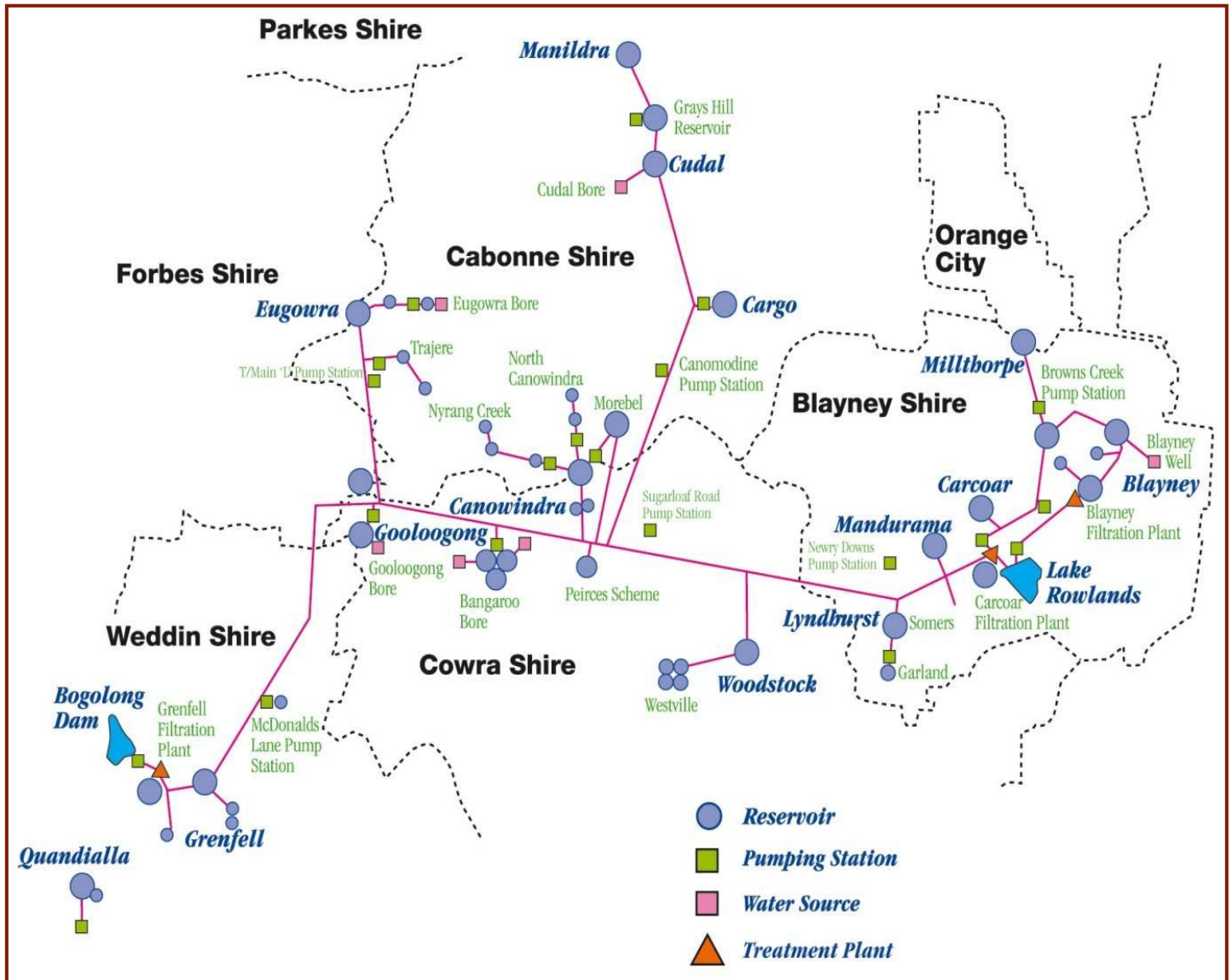
Central Tablelands *Water*

Annual
Report
2012/2013



Central Tablelands Water

System Layout



Central Tablelands County Council
(Trading as Central Tablelands Water)

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CHAIRMAN'S MESSAGE



It is with a great deal of pleasure that I present my first Chairman's message since taking over from Cr John Farr OAM who retired in October 2012 after 29 exemplary years on the Council of Central Tablelands Water (CTW) and 17 continuous years as Chairman.

After experiencing two years of wet seasonal conditions in 2010/2011 and 2011/2012 in which water consumption was dramatically reduced and resulting in significant financial deficits in both years, it is pleasing to report that in 2012/2013 Council achieved an operating surplus of \$385,000 which has been transferred to Council's capital works reserve.

Local Government reform has been high on the agenda over the past 12 months and during that time the Local Government Independent Review Panel (IRP) has produced a number of interim reports following a series of public consultations across the State and receiving a significant number of submissions.

The final report from the IRP was delivered to the Minister for Local Government in early November and the State Government's response was due to be handed down just prior to Christmas.

The Minister has publicly stated that forced amalgamations are not on the agenda and that he encourages collaborative arrangements between councils. The Wellington, Blayney Cabonne Alliance (WBC), of which CTW is a member, is currently working on forming itself into a collaborative legal entity. Consumers will be kept informed on the Government's response to the IRP report and the outcome of the WBC legal entity proposal.

During 2012/2013, flood restoration works were completed on Trunk Main 'C' the main delivery main between Mandurama and Canowindra. This has been a major effort and the operations staff should be complimented on the results they achieved. Also during the year a significant number of meters and services were replaced or renewed and Council's IT system upgrade was completed.

Council's major capital works programme is due to commence in 2014/15 with a significant upgrade of the Blayney Water Filtration Plant and the building of a new low level water storage reservoir at Carcoar Water Filtration Plant.

I would like to take this opportunity to thank my fellow councillors, management and staff for their dedication and ongoing commitment to ensuring that our consumers continue to receive a reliable and good quality water supply.

A handwritten signature in black ink, reading "G. Braddon". The signature is written in a cursive style.

Cr.GP Braddon OAM
Chairman

GENERAL MANAGERS REPORT

I reported last year that the previous two years had placed an enormous strain on Council's revenue with the wet seasonal conditions resulting in a reduction in water consumption and in turn a significant financial deficit in both years, I am pleased to report that Council's financial statements for 2012/2013 reveal net assets of \$57.14 million and a net operating surplus for the year of \$0.39 million, after providing for depreciation expense of \$1.75 million. Council is now operating in full cost recovery which the Division of Local Government maintains must be achieved in order to attain financial sustainability. A full copy of Council's Financial Statements is included in this Annual Report.



Whilst Council's major capital works programme does not 'kick in' until 2014/2015, the operations staff continue to maintain a rigorous maintenance programme with a focus on providing consumers with a good quality and reliable water supply.

As has been extensively reported in the media, local government reform has been a focus of the new State Government and over the last 12 months, an Independent Review Panel has been looking at ways to strengthen the effectiveness of local government in NSW. The Review Panel conducted three rounds of consultation, as well as extensive research into council finances, service delivery, local government boundaries and local decision-making models. The final report and recommendations from the Review Panel was delivered to the Minister for Local Government in late October 2013 and is now under deliberation by Cabinet for a formal response.

Council continues to lobby and promote the need for water security in the Central Tablelands and Central West by way of increased water storage in the region. The Central Regional Organisation of Councils (Centroc), of which Council is one of 17 member councils across the region, is also seriously promoting the need for increased water storage and providing advocacy to both State and Federal Governments in this regard.

In January 2013, Council's Manager of Operations and Technical Services, Darrell Sligar, reached the 40 year anniversary of his commencement with Council. Darrell has been a dedicated and committed employee and his knowledge, expertise and achievements gained over the past 40 years are, and has been, an invaluable asset to Council.

I would like to encourage all consumers to visit Council's website www.ctw.nsw.gov.au which is really comprehensive and includes copies of Council's business papers, minutes, Strategic Business Plan and Management Plan, Annual Report as well as on-line forms that can be downloaded as required. I would also welcome any consumer to contact me with any concerns or questions they may have in regards to the operation and delivery of their water supply.

My position as General Manager benefits from a team of dedicated and loyal staff, both in operations and administration, and I take this opportunity to publicly express my gratitude to them.

To the Chairman and Councillors I once again express my appreciation for their ongoing support and for their continued commitment to the long-term strategic goals of the Council.

A handwritten signature in black ink, appearing to read 'A Perry'.

A Perry
General Manager

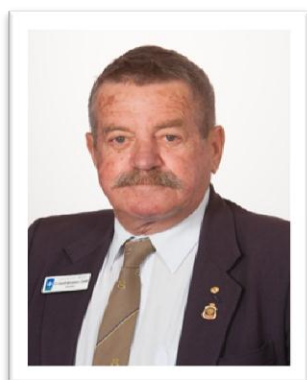


COUNCIL PROFILE

Central Tablelands Water County Council is a constituency of three local government areas, namely, Blayney Shire, Cabonne Shire and Weddin Shire. The Council comprises two delegates each elected by their constituent council for a four-year term. The following Councillors were elected in September 2012 to represent their respective council's until the next local government elections in September 2016.

BLAYNEY SHIRE COUNCIL

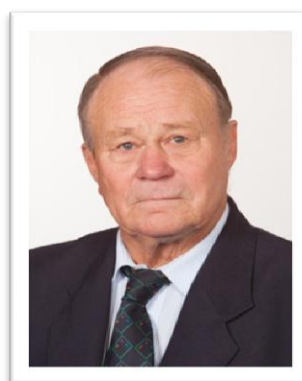
Cr Geoff Braddon OAM
Chairman



Cr David Somerville
Deputy Chairman

CABONNE SHIRE COUNCIL

Cr Anthony Durkin



Cr Kevin Walker

WEDDIN SHIRE COUNCIL

Cr Geoff McClelland

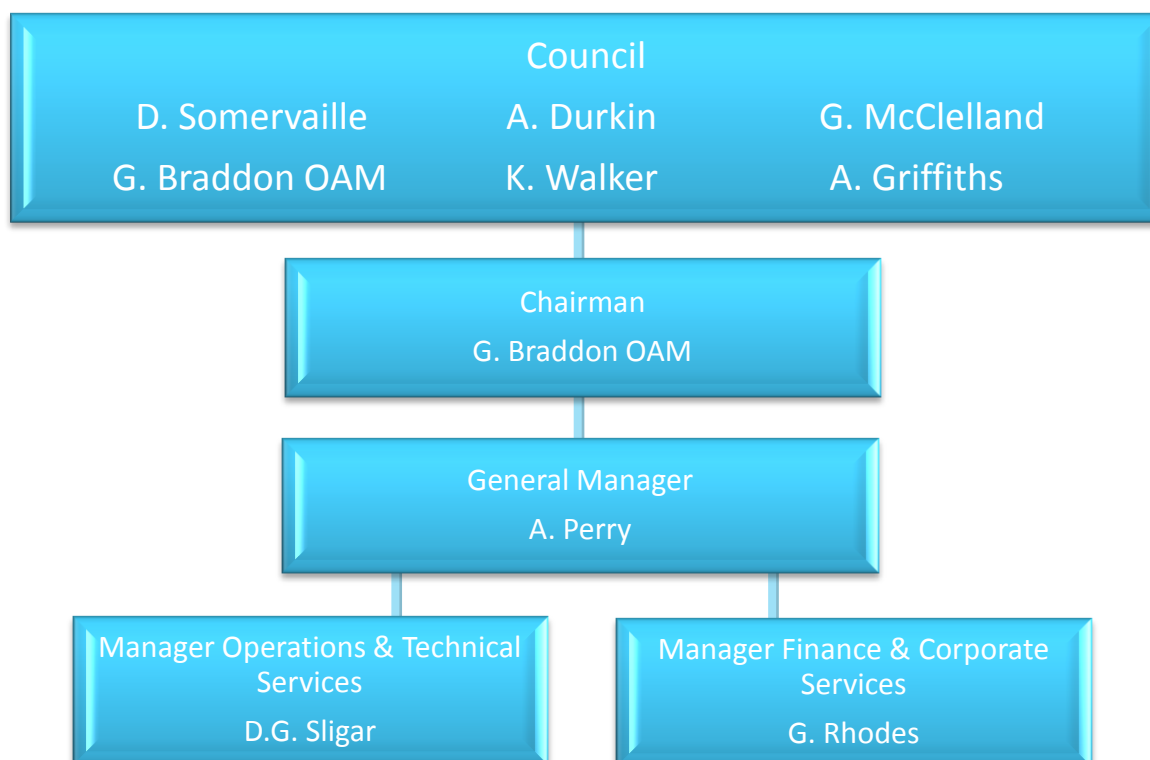


Cr Alan Griffiths

GENERAL INFORMATION – COUNCIL MEETINGS

Meetings of Council are held on the second Wednesday of alternate months, commencing in February each year. The meetings alternate between the towns of Grenfell, Blayney and Molong. Meetings are held in Molong in June and December, Grenfell in August and February and Blayney in April and October.

ORGANISATIONAL STRUCTURE 2012-2016



MISSION AND VISION

COUNCILS MISSION

Central Tablelands Water will develop a commercial focus as it operates in partnership with the communities it serves, fostering their development and growth, while maintaining both its level of service and its prices at an acceptable level.

COUNCILS VISION

Central Tablelands Water sees its future as a Regional Water Authority, independent of other agencies. It sees itself as a responsible member of the communities it serves, aiding the development of the region. It will continue to develop further sources of water and continue to supply an economical and acceptable water supply to its customers, and it will do so in an ecologically sustainable manner. Central Tablelands Water will continue to evolve its method of operations to incorporate a sound commercial focus. It will do so without compromising on the services it provides, becoming more efficient and maintaining process at a reasonable level.



40 YEARS' SERVICE – DARRELL SLIGAR

In 2013, Council's Manager of Operations and Technical Services, Darrell Sligar, completed 40 years' service with Council having commenced his employment on 2nd January 1973.

Darrell has been an invaluable and dedicated member of Council staff, having served in various operational positions before being promoted to oversee the whole of the County's operations on 5th May 1989.

Since his promotion in 1989, Darrell has been responsible for and project managed a significant number of major capital works across the County District, namely:

- The renewal of approximately 94,000 metres of reticulation water mains in a number of towns and villages resulting in approximately 60% of the entire reticulation system throughout the water supply network now being completely renewed.
- Design and manage the construction of Quandialla's first potable water supply.
- The construction of a new state of the art DAF Water Filtration Plant at Carcoar replacing the original 50 year old plant.
- Major upgrade works at Blayney Water Filtration Plant.
- The construction of a duplicate 12.8 kilometre trunk main from Cudal to Manildra.
- Design and manage the construction of eleven new pump stations.
- The construction of a new 450,000 litre reservoir at Hill Street Eugowra.
- The roofing of 19 storage reservoirs resulting in the roofing of all Councils 44 water reservoirs now being complete.
- Complete eradication of willow infestation within the confines of Lake Rowlands.

At the Council meeting on 13th February 2013, Councillors congratulated Darrell on his years of service, presenting him with a Certificate of Acknowledgement and passed the following resolution:

"That Council issue a letter of appreciation and congratulations to the Manager of Operations & Technical Services, Mr Darrell Sligar, on the anniversary of his forty years of exemplary and dedicated service to Central Tablelands County Council."

*Chairman, Cr Geoff Braddon OAM
presenting Darrell Sligar with
40 years of Service Certificate*



LEGISLATIVE REQUIREMENTS

ACTIVITIES TO PROTECT ENVIRONMENTALLY SENSITIVE AREAS

Section 428 (2) (c)

Council is not involved in the management of any environmentally sensitive areas. Council's water storage at Lake Rowlands will continue to be operated according to best industry practice to ensure the long-term integrity of the storages, especially as regards controlling nutrient levels and blue-green algae populations.

Council has continued with its annual tree planting programme with a further 1,500 trees and shrubs being planted on land adjacent to the Blayney Water Filtration Plant.

Council's water filtration plants at Carcoar and Blayney are operated according to industry best practice to ensure that all sludge is contained on-site and disposed of in an environmentally responsible manner. Supernatant water is recycled back through the filtration plants.

All construction sites will be maintained and restored in accordance with best practice guidelines for environmental control.



LEGAL PROCEEDINGS

Section 428 (2) (e)

Council continues to be involved with a significant number of other councils in a joint action against Lehman Bros in an effort to recover losses in the values of its investment capital.

CHAIRMAN AND MEMBERS FEES

Section 428 (2) (f)

The total allowance and fees paid to the Chairman and Councillors during 2012/2013 amounted to \$76,564.00.

Council's policy for the provision of facilities and the payment of councillors' expenses is as follows:

1. Council pay councillors an annual fee based on the maximum fee as determined by the Local Government Remuneration Tribunal;
2. In addition to the annual fee, Council reimburse actual expenses incurred to any councillor who:
 - attends a meeting of any committee of Council,
 - attends an inspection within the area in compliance with a resolution of the Council,
 - undertakes business of the Council outside of the area in compliance with a resolution of Council.
3. Council recompense councillors for travelling expenses at the rates per kilometre allowed at the time by the Australian Taxation Office, for all travelling associated with attendance at Council meetings or other business as specified above.
4. Council allow councillors any reasonable use of facilities to assist in their carrying out of business on behalf of the Council, such use being entirely at the discretion of the General Manager.
5. Council will provide the Chairman with the following facilities:
 - an office in the Council's Administrative Building;
 - access to telephone, facsimile, computer tablet and photocopy facilities for Council business purposes;
 - secretarial services for Council business as required;



- identification badge bearing Council's crest;
 - payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
 - arrangement and payment of travel in respect of Council commitments.
6. Council will provide the Councillors with the following facilities:
- access to telephone, facsimile computer tablet and photocopy facilities for Council business purposes;
 - secretarial services for Council business as required;
 - identification badge bearing Council's crest;
 - payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
 - arrangement and payment of travel in respect of Council commitments.
7. Meals and refreshments will be provided to the Chairman and Councillors in conjunction with Council/Committee meetings and other functions/meetings as appropriate.
8. Expenses incurred whilst on approved travel outside the Council area will attract reimbursement according to the following guidelines:
- (a) Meals – where meals are not provided, the total bill for meals should not exceed \$60 per day.
 - (b) Accommodation – where travel involves an overnight stay away from home the acceptable maximum expenditure on accommodation is:
 - metropolitan areas \$200.00 per night

- country areas \$100.00 per night
- provided that all accommodation is approved prior to travelling, where practicable.

SENIOR STAFF

Section 428 (2) (g)

The General Manager is the only employee classified as senior staff. The total salary package for the General Manager in 2012/2013, including superannuation and motor vehicle, totalled \$149,963.00.

CONTRACTS AWARDED DURING YEAR

Section 428 (2) (h)

During 2012/2013, Council awarded a contract to IT Vision for the provision of computer services.

Council awarded a 2 year contract to Origin Energy for the supply of electricity.

BUSH FIRE HAZARD REDUCTION

Section 428 (2) (i1)

Bush fire hazard reduction activities are undertaken by constituent Councils and are not an activity or responsibility of Central Tablelands Water.

PROGRAMS PROMOTING SERVICES AND ACCESS TO SERVICES FOR PEOPLE WITH DIVERSE CULTURAL AND LINGUISTIC BACKGROUNDS

Section 428 (2) (j)

This activity is the responsibility of the constituent Councils and, being a single purpose water authority, does not involve Central Tablelands Water.

PRIVATE WORKS UNDER SECTION 67(3)

Section 428 (2) (k)

Council did not carry out any work on private land during 2012/2013 that was fully or partly subsidised by Council.





*Andrew Pull and Joe Fuller
pouring concrete footing,
Trunk Main 'C' May 2013*

CONTRIBUTIONS UNDER SECTION 356

Section 428 (2) (l)

The amounts contributed or otherwise granted under Section 356 during 2012/2013 totalled \$12,576.00.

HUMAN RESOURCES ACTIVITIES

Section 428 (2) (m)

Council has a commitment to ensuring that its entire staff is appropriately skilled and trained to carry out their responsibilities. Various in-house and external training programs will continue to be undertaken to ensure that the required skills are available.

The following training was undertaken by operations staff during 2012/2013:

Training Course	Number of Participants
Traffic Control Plans	1
Traffic Control Plans	5
Traffic Controller Course	2
WHS Representative Training	1
Certificate 4 in Water Supply Operation - Mentoring	2

In the absence of a Consultative Committee, management will continue to monitor Council's workplace environment and the implementation of Council's training and equal employment opportunity programs.

Management will:

- review the salary system to ensure progression through the salary structure is achieved upon the acquisition and use of skills and agreed performance criteria,
- benchmark existing remuneration levels of all positions within Council with remuneration levels of like positions across a broad range of other Councils,
- conduct annual performance reviews based on predetermined objectives and performance standards for all staff,
- review and maintain Council's training plan,
- develop a set of relevant competency standards for all positions,
- provide training on the basis of identified needs and priorities,
- continue to ensure that there is no compromise in regards to workplace safety and that all recommendations resulting from risk management assessments are carried out.

EQUAL EMPLOYMENT OPPORTUNITY

Section 428 (2) (n)

Council has adopted an Equal Employment Opportunity Management Plan, a copy of which has been distributed to all Council employees.

Council's philosophy for its Equal Employment Opportunity Management Plan is to create equality of opportunity, for all employees and potential employees, by ensuring that all recruitment, advancement and promotions are made on a merit basis.

EXTERNAL BODIES WHICH HAVE EXERCISED COUNCIL-DELEGATED FUNCTIONS

Section 428 (2) (o)

The Council has not delegated any functions to external bodies.

COMPANIES IN WHICH COUNCIL HELD A CONTROLLING INTEREST

Section 428 (2) (p)

Council does not have any interest whatsoever in any company.

PARTNERSHIPS, CO-OPERATIVES AND OTHER JOINT VENTURES TO WHICH COUNCIL WAS A PARTY

Section (428) (2) (q).

Council is not party to any partnerships, co-operatives or joint ventures.

ASSET REPLACEMENT AND UPGRADE PROGRAM

Council proposes to carry out the following asset replacements during the period July, 2013 to June, 2016. The order presented does not represent a priority order.

1. Mains replacement
Trunk Mains – in 2013/2014 – Gooloogong Bridge Trunk Main Relocation estimated at \$60,000.

Commencement of the investigation and design works for renewal/upgrade of Gooloogong/Grenfell Trunk Main estimated at \$173,890.

2. Pump Replacements
Provision is made for the replacement of pumps to the value of \$44,500 in 2013/2014, \$45,880 in 2014/2015 and \$47,250 in 2015/2016.
3. Blayney Water Filtration Plant
Major Upgrade in 2014/2015 at an estimated cost of \$693,020.
4. Carcoar Water Filtration Plant
Provision of new low level storage in 2014/2015 at an estimated cost of \$445,000.
5. Other
Annual replacement of water meters and services estimated at \$131,260 in 2013/2014, \$135,200 in 2014/2015 and \$139,260 in 2015/2016.
Administration building refurbishment in 2013/2014 estimated at \$40,000.
Motor vehicles and other plant in accordance with policy

SALES OF ASSETS

Council does not propose to dispose of any of its existing major assets during the period covered by this Plan.

Motor vehicles and other plant items will be replaced according to Council's present replacement policy, which is outlined below. Minor assets will be disposed of as, and if, it is considered necessary.

PLANT REPLACEMENT POLICY

Council has adopted as its policy that all vehicle changeovers be made:

1. at best market prices using either government auction or tender and be funded from the plant reserve.



GOVERNMENT INFORMATION (PUBLIC ACCESS) ACT 2009 AND REGULATION

The following is an extract from the above Regulation:

“The annual report of an agency (other than a Minister) required to be prepared under section 125 of the Act must include the following:

Note. An agency’s report under section 125 of the Act can be included in the agency’s annual report required to be prepared under the annual reporting legislation—see section 6 of the Annual Reports (Departments) Act 1985 or section 5A of the Annual Reports (Statutory Bodies) Act 1984 (as the case requires).

- (a) details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review,
- (b) the total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications),
- (c) the total number of access applications received by the agency during the reporting year that the agency refused, either wholly or partly, because the application was for

the disclosure of information referred to in Schedule 1 to the Act (Information for which there is conclusive presumption of overriding public interest against disclosure),

Note. Table D in Schedule 2 also requires information relating to access applications in respect of which there is a conclusive presumption of overriding public interest against disclosure.

- (d) information, as set out in the form required by the tables in Schedule 2, relating to the access applications (if any) made to the agency during the reporting year.

Council Report:

A review of Council’s information that is not currently accessible by the public on Council’s website was undertaken by the Principal Officer during 2012/13. No additional information was made available as a result of this review.

Council did not receive any applications for information under the Government Information (Public Access) Act 2009 for the financial year ended 30 June 2013.

Please note that Council did not find it necessary to include the tables listed in Schedule 2 of the Regulation (noted in (d) above) in this particular report because there were no applications received.

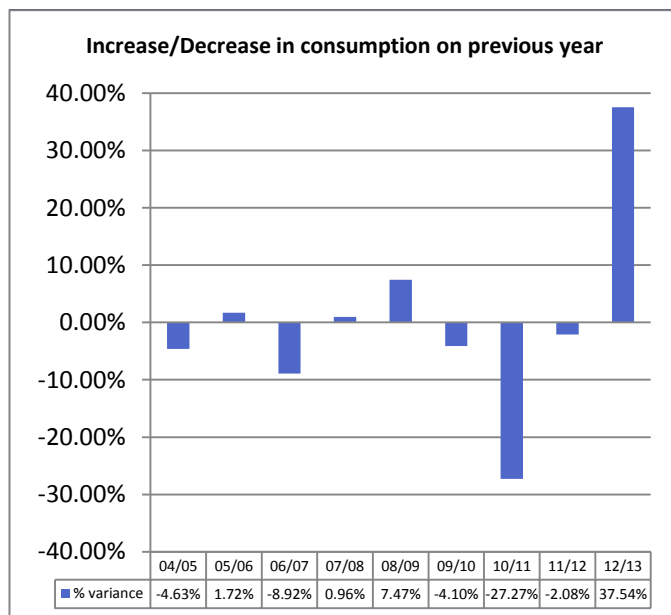
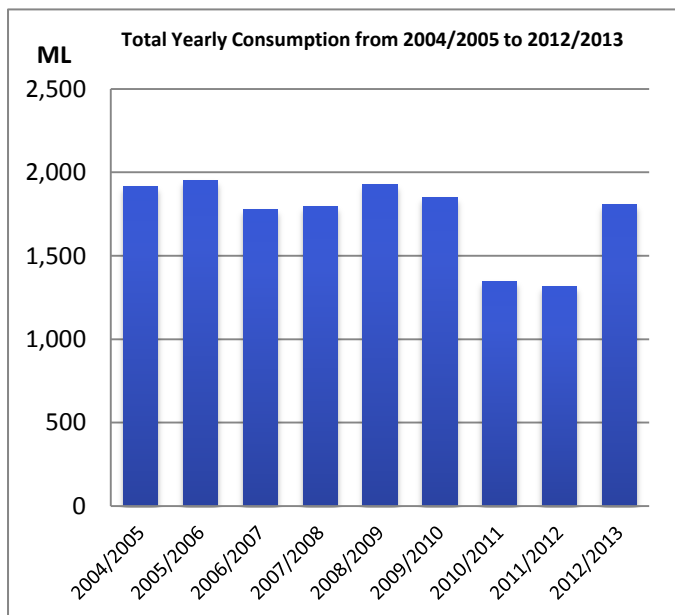


Sludge drying beds, Carcoar Filtration Plant

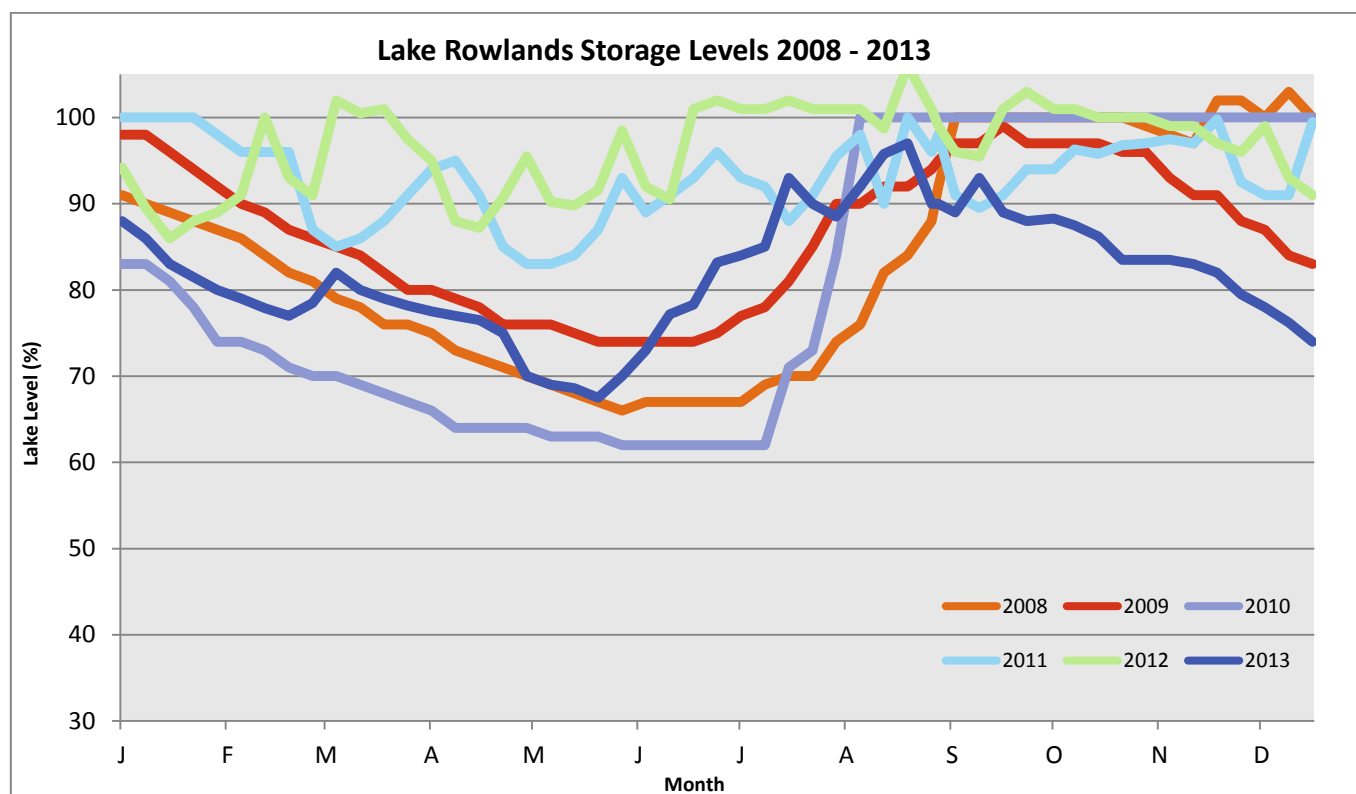
WATER CONSUMPTION

2004/2005	2005/2006	2006/2007	2007/2008	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013	Consumer Type	
866	900	766	716	746	768	605	601	792	ML	Single Residential
23	20	24	24	22	22	20	20	22	ML	Multi Residential
266	303	295	224	267	287	196	209	266	ML	Rural
230	239	224	216	220	231	180	189	224	ML	Commercial
190	159	186	361	468	315	167	136	158	ML	Industrial
32	29	20	17	26	28	17	15	21	ML	Public Parks
47	53	44	38	34	41	42	36	42	ML	Institutions
224	247	217	197	143	156	117	110	285	ML	Bulk Sales (Cowra)
1,878	1,950	1,776	1,793	1,926	1,848	1,344	1,316	1,810	ML	Sub Total
126	163	119	64	105	112	130	153	161	ML	Est. Leakage
50	30	50	50	127	50	27	28	42	ML	Flushing of mains
10	15	15	15	16		7	7	3	ML	Unaccounted
2,064	2,158	1,960	1,922	2,174	2,010	1,508	1,504	2,016	ML	Total Consumption
8.84%	9.64%	9.39%	6.71%	11.36%	8.06%	10.88%	12.50%	10.22%	<u>Water losses as % of total water output</u>	
	-2.99%	-11.64%	-10.80%	-4.13%	-8.05%	-33.14%	-34.53%	-3.62%	<u>% increase/decrease consumption on 2004/2005</u>	
-4.63%	1.72%	-8.92%	0.96%	7.47%	-4.10%	-27.27%	-2.08%	37.54%	<u>% increase/decrease consumption on previous year</u>	

WATER USAGE OVER TIME



LAKE ROWLANDS STORAGE LEVELS 2008 - 2013



2012/2013 STATISTICS

Population Served	Permanent	12,200
	Peak	13,200
No of Properties Connected	Residential	4,255
	Non-Residential	1,459
New Residential Connections	2012/2013	35
No. of Water Filtration Plants	2	Total Capacity 15ML/d
No. of Service Reservoirs	45	Total Capacity 29ML
No. of Pumping Stations	32	Total Capacity 26ML/d
No. of Bores	7	Total Capacity 7ML/d
No. of Dams	2	Total Capacity 4,800ML
Length of Mains	Reticulation mains	265 kilometres
	Trunk Mains	318 kilometres
Works Depots	3	Blayney, Canowindra & Grenfell
No. of Employees		19
No. of Employees receiving 2 or more training days		12
Days lost from sick & accident leave	99 days	2.26% of available work days

WATER ANALYSIS

Program:	Drinking Water Program	Sample Types:	All
Date Range:	01-07-2012 - 30-06-2013	Laboratory:	ICPMR-DAL Laboratory - NATA Accredited Laboratory Number 3189
Water Utility:	Central Tablelands Water	Sample Count:	1319
AHS:	Greater Western PHU		

Summary Report

Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
Aluminium	0.2000	mg/L	0.0207	0.0100	0.0188	0.005	0.06	15	0	0.06	0.005	100.00
Antimony	0.0030	mg/L	0.0005	0.0005	0.0000	0.0005	0.0005	15	0	0.0005	0.0005	100.00
Arsenic	0.0100	mg/L	0.0007	0.0005	0.0003	0.0005	0.001	15	0	0.001	0.0005	100.00
Barium	2.0000	mg/L	0.0179	0.0180	0.0029	0.011	0.023	15	0	0.023	0.011	100.00
Boron	4.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	15	0	0.05	0.05	100.00
Cadmium	0.0020	mg/L	0.0003	0.0003	0.0000	0.00025	0.0003	15	0	0.00025	0.00025	100.00
Calcium	10000.0000	mg/L	12.6067	12.8000	0.9655	11.2	14.4	15	0	14.4	11.2	100.00
Chloride	250.0000	mg/L	21.5333	21.0000	2.6957	18	26	15	0	26	18	100.00
Chromium	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	15	0	0.0025	0.0025	100.00
Copper	2.0000	mg/L	0.0087	0.0070	0.0048	0.0025	0.018	15	0	0.018	0.0025	100.00
Fluoride	1.5000	mg/L	1.0873	1.0800	0.0791	0.97	1.23	15	0	1.23	0.97	100.00
Fluoride (WU result)	1.5000	mg/L	0.9713	0.9700	0.0467	0.9	1.05	15	0	1.05	0.9	100.00
Fluoride Ratio	0.8 - 1.2		0.8973	0.9000	0.0550	0.8	0.99	15	0	0.99	0.8	100.00
Iodide	0.5000	mg/L	0.0162	0.0200	0.0047	0.01	0.02	15	0	0.02	0.01	100.00
Iron	0.3000	mg/L	0.0157	0.0100	0.0317	0.005	0.13	15	0	0.13	0.005	100.00
Lead	0.0100	mg/L	0.0011	0.0010	0.0003	0.001	0.002	15	0	0.002	0.001	100.00
Magnesium	10000.0000	mg/L	7.9560	7.6300	1.0039	6.35	9.63	15	0	9.63	6.35	100.00
Manganese	0.5000	mg/L	0.0057	0.0025	0.0104	0.0025	0.043	15	0	0.043	0.0025	100.00
Mercury	0.0010	mg/L	0.0001	0.0001	0.0000	0.00005	5E-05	15	0	0.00005	0.00005	100.00
Molybdenum	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	15	0	0.0025	0.0025	100.00
Nickel	0.0200	mg/L	0.0050	0.0050	0.0000	0.005	0.005	15	0	0.005	0.005	100.00
Nitrate	50.0000	mg/L	0.7333	0.5000	0.2582	0.5	1	15	0	1	0.5	100.00
Nitrite	3.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	15	0	0.05	0.05	100.00
pH	6.5 - 8.5		7.7200	7.7000	0.1859	7.3	8	15	0	8	7.3	100.00
Selenium	0.0100	mg/L	0.0010	0.0010	0.0000	0.001	0.001	15	0	0.001	0.001	100.00
Silver	0.1000	mg/L	0.0010	0.0010	0.0000	0.001	0.001	15	0	0.001	0.001	100.00
Sodium	180.0000	mg/L	15.3333	15.0000	1.7593	13	18	15	0	18	13	100.00
Sulfate	500.0000	mg/L	3.2000	2.0000	3.8582	1	17	15	0	17	1	100.00
Total Dissolved Solids (TDS)	600.0000	mg/L	89.8333	101.0000	34.2604	2.5	116	15	0	116	2.5	100.00
Total Hardness as CaCO3	200.0000	mg/L	64.2133	61.5000	5.7011	57.9	75.6	15	0	75.6	57.9	100.00
True Colour	15.0000		2.0333	2.0000	1.2459	0.5	5	15	0	5	0.5	100.00
Turbidity	5.0000		0.3833	0.1000	0.9537	0.05	3.8	15	0	3.8	0.05	100.00
Zinc	3.0000		0.0140	0.0100	0.0089	0.005	0.04	15	0	0.04	0.005	100.00
Fluoride (daily WU)	0.9 - 1.5		1.0065	1.0000	0.0583	0.9	1.15	885	0	1.1	0.91	100.00
Fluoride (weekly WU)	0.9 - 1.5		1.0064	1.0100	0.0529	0.9	1.13	201	0	1.09	0.91	100.00
E. coli	0.0000		0.0000	0.0000	0.0000	0	0	208	0	0	0	100.00
Free Chlorine	0.2 - 5		0.4703	0.4900	0.1295	0.19	0.69	208	3	0.64	0.23	98.56
pH	6.5 - 8.5		7.3955	7.4000	0.1217	7.09	7.9	208	0	7.55	7.2	100.00
Total Chlorine	5.0000		1.1888	0.7600	6.3985	0.27	93	208	1	0.95	0.46	99.52
Total Coliforms	0.0000		0.0433	0.0000	0.3305	0	3	208	4	0	0	98.08
Turbidity	5.0000		0.3559	0.3600	0.0866	0.13	0.59	207	0	0.5	0.21	100.00



STATEMENT OF REVENUE POLICY

The County Council model has proven to be a very effective institutional arrangement for the provision of water supply as the governance arrangement of the Council, comprising elected representatives from each of the constituent councils, maintains a close relationship between the community expectations and the policy decisions of the Council.

Council considers that its pricing is cost effective, and has been implemented in accordance with Best Practice Pricing of Local Water Utility services as outlined in the NSW Office of Water Best Practice Management of Water Supply and Sewerage Guidelines.

In 2010/2011 and 2011/2012 Council had net operating deficits of \$1.12 million and \$0.865 million respectively due to significant reductions in water sales, as a result of above average rainfall in the region during both years, reduction in interest earnings from investments, and increased depreciation costs due to revaluation of assets, however, in 2012/2013, Council has been able to finish the year with an operating surplus of \$0.39 million after providing for a depreciation expense of \$1.75 million.

As reported in previous years, Council resolved in 2006/2007 to effect an annual increase of 8% on consumption charges in order to self-fund an extensive capital works programme (\$52.84 million in 2010 \$ terms) over the next 30 years

without the need for loan borrowings or government subsidies.

In 2013/2014, Council is not planning to increase the annual availability charge of \$200.00 for a standard 20mm service, however, consumption charges are planned to increase by 8% from \$1.99 to \$2.15.

Council has a dedicated focus on consumer expectations and, through its pricing policy, consumers are receiving a water supply of high quality and reliability and this is wholly attributable to the pricing policy being able to fund an ongoing programme of infrastructure renewal and upgrade.

In summary, the following pricing regime exists for Central Tablelands Water:

1. A two part pricing policy of an availability (access) charge, determined on the diameter of the meter, and a consumption charge,
2. Residential and rural consumers are subject to a 50% increase in the usage charge for consumption in excess of 450 kL per annum,
3. There are no non-residential cross subsidies.
4. Water accounts are rendered quarterly.



Manager Finance and Corporate Services Gavin Rhodes, Manager Operations and Technical Services Darrell Sligar and General Manager Tony Perry



AVAILABILITY (ACCESS) CHARGES

The availability charge is calculated by multiplying the charge for a standard 20mm connection by the flow capacity factor (FCF) listed in the Flow Capacity Table below.

Flow Capacity Table							
Diameter of Water Service	20mm	25mm	32mm	40mm	50mm	80mm	100mm
Flow Capacity Factor	1.00	1.5625	2.56	4.00	6.25	16.00	25.00

DEVELOPER CHARGES

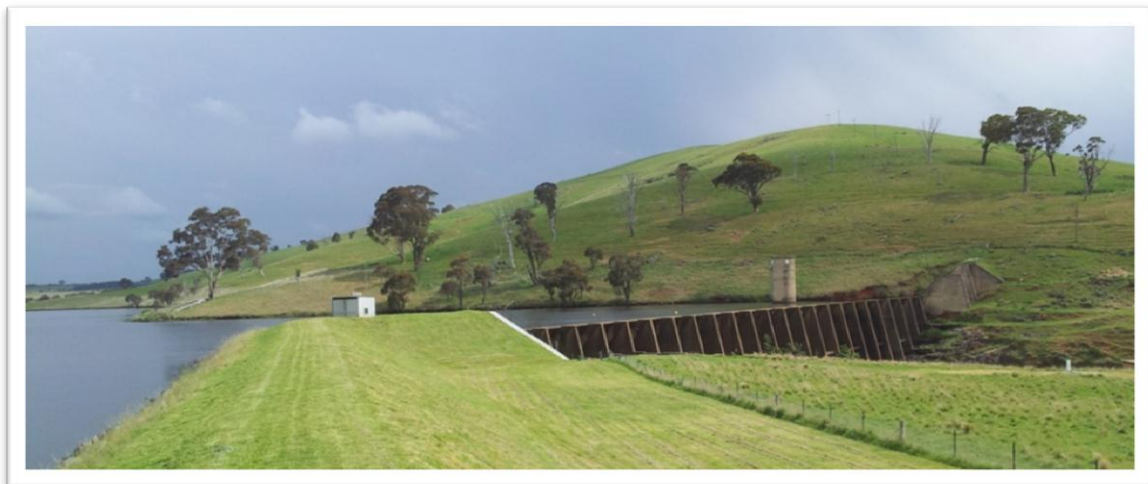
Incorporated in Council's Developer Servicing Plan is the calculated developer charge per Equivalent Tenement (ET) levied on all new developments, or additions/changes to existing developments, supplied from the Lake Rowlands Supply area.

The Section 64 Developer Charge for 2013/2014 is set at \$8,333.00 per ET.

Council resolved that the determination of an ET would be in accordance with the Section 64 Determination of Equivalent Tenement Guidelines, published by the NSW Water Directorate and that the charge would be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December.

Council has also adopted a capital contribution charge for developments on existing vacant unconnected land, not subject to subdivision (in-fill blocks), within all towns and villages, with the exception of Quandialla. This charge would also be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December. **The capital contribution charge on existing vacant unconnected land for 2013/2014 is \$3,870.00 per ET.**

The capital contribution charge for all vacant unbuilt upon land within the existing village of Quandialla remains in accordance with the adopted fees and charges for 2013/2014.



Lake Rowlands

FEES AND CHARGES 2013/2014

Charges (Per Kilo litre)	Residential and Rural Customers	First 450 Kilo litres <i>Per Year</i>	\$2.15 per kilo litre
		After 450 Kilo litres <i>Per year</i>	\$3.23 per kilo litre
	Non- Residential Customers		\$2.15 per kilo litre
	Standpipe Sales		\$5.80 per kilo litre
	Industrial Sales		\$2.15 per kilo litre
	Bulk Water Sales		\$1.29 per kilo litre
Water Charges – Quandialla	First 200 kilo litres <i>Per Quarter</i>		\$1.46 per kilo litre
	After 200 kilo litres <i>Per Quarter</i>		\$2.42 per kilo litre
	Standpipe Sales		\$6.70 per kilo litre
Availability Charges	20mm		\$200.00 per annum
	25mm		\$313.00 per annum
	32mm		\$512.00 per annum
	40mm		\$800.00 per annum
	50mm		\$1,250.00 per annum
	80mm		\$3,200.00 per annum
	100mm and over		\$5,000.00 per annum
	Fire Service (<u>restricted to fire use only</u>)		\$200.00 per annum
	Unconnected built upon properties		\$100.00 per annum
Availability Charges - Quandialla	Connected or Disconnected – 20mm		\$464.00 per annum
Meter Test Fees	20mm and 25mm		\$70.00
Reconnection Fees	Non-payment (less than 3 months)		\$140.00
	Non-payment (after 3 months)		\$285.00
	Other Reconnection		\$285.00
Other Fees	Attend to Disconnect		\$60.00
	Special Reading Fee		\$60.00
Developer Charges	Per Equivalent Tenement (ET)		\$8,333.00
Capital Contribution Charges	For developments on existing vacant unconnected land, not subject to subdivision - Lake Rowlands Supply Area <i>Per Equivalent Tenement - ET</i>		\$3,870.00
	Quandialla – per year for each year or part thereof, after construction year 2001/2002		\$464.00
Service Connection (20mm only)	4 metres (Footpath)		\$1,060.00
	10 metres (Dirt/Gravel)		\$1,165.00
	10 metres (Bitumen)		\$1,850.00
	20 metres (Dirt/Gravel)		\$1,615.00
	20 metres (Bitumen)		\$2,620.00
	20 metres (Bitumen & Concrete Footpath)		\$3,065.00
	Rural Connection		\$1,720.00
25mm connection	And from 32mm and above - Charges supplied on application		
Private Works	Labour rate per hour (work hours)		\$50.00
	Overtime rates apply outside working hours		
	Utility hire rate per kilometre		\$0.95
	Excavator hire rate per hour		\$120.00
	Contract Plant Hire		At Cost
Administrative Fees	Section 603 certificate (per property)		\$70.00
	Dishonoured Cheque		\$30.00
	Photocopying (A4) (per copy)		\$0.50
	Facsimile – First Page		\$2.50
	– Subsequent (per page)		\$1.00
	Interest Rate for Overdue Water Accounts		9% p.a
Government Information Public Access (GIPA)	Formal Application		\$35.00
	Processing Charge (per hour)		\$35.00
	Internal Review processing Fee		\$45.00



FINANCIAL STATEMENTS

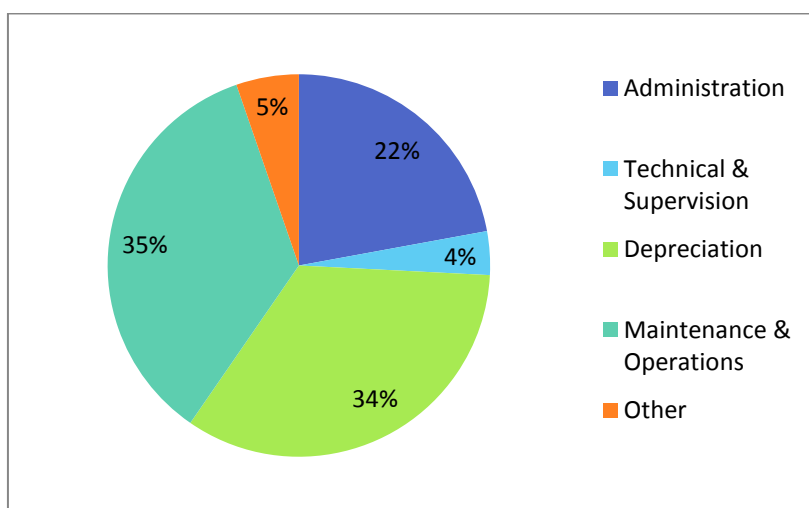
Central Tablelands County Council's audited financial reports for the year 2012/2013 are reported separately in the Financial Statements for the year ended 30th June 2013.

A copy of Council's audited Financial Statements for 2012/2013 is attached as Appendix I to this report. A copy can also be viewed on Council's website at

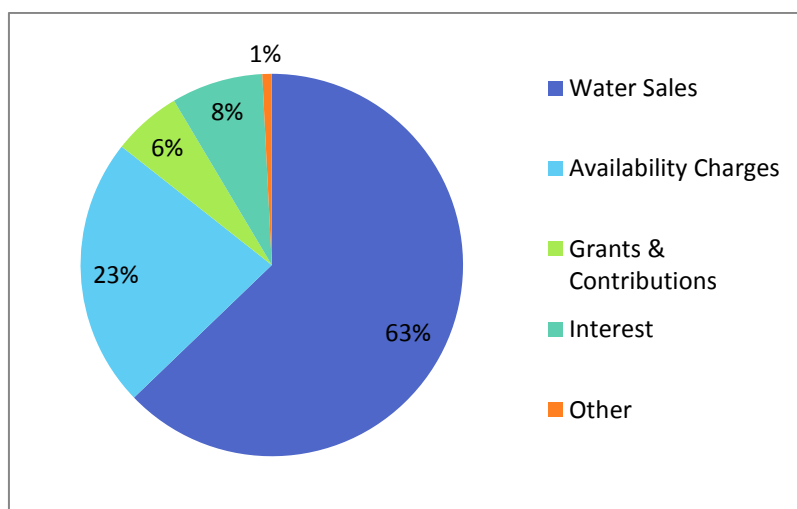
<http://www.ctw.nsw.gov.au/FinStatement.html>

2012/2013 OPERATING STATEMENT

OPERATING EXPENSES



OPERATING REVENUE



CUSTOMER INFORMATION

PAYMENT OF ACCOUNTS

Central Tablelands Water issues quarterly water accounts. Accounts are issued in August, November, February and May.

To assist consumers, Central Tablelands Water has the following range of payment options:

IN PERSON

Present the account intact and make your payment by cash, cheque or EFTPOS at any Post Office.

Payments can also be made at Council's Blayney office and the office of Weddin Shire Council in Grenfell.

BPAY

If your bank offers BPAY, you can use BPAY to pay your water account by phone, internet or directly from your bank account. Please refer to your water account for your BPAY Biller Code and Reference Number

CREDIT OR CHARGE CARD

Payments can be made over the phone using your credit or charge card by calling 13 18 16 when your water account is due, or online at www.postbillpay.com.au. Please refer to your water account for your Post BillPay Code and Reference Number.

Credit Card facilities are also available when paying in person at Council's Blayney office.

DIRECT DEBIT

Direct Debit is now available as a payment option. Please contact Council's Blayney office for a Direct Debit Request Form.

MAIL

Detach your payment slip and return it together with your cheque to:

Central Tablelands Water
PO Box 61
BLAYNEY NSW 2799

CENTRELINK

Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request Centrepay deductions. Centrepay Reference: 555 052 389K

PENSIONERS

Pensioners are entitled to a rebate of up to \$87.50 each year on their water account. (This will appear as a deduction of \$21.87 on each account.) To be eligible you must be the owner and reside on the property.

To apply for a rebate, you must complete an application form, available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au, and provide a copy of your pensioner concession card.

CENTREPAY

Central Tablelands Water now offers CENTREPAY, which enables Centrelink customers to budget and plan their finances more effectively. A Centrepay application form is available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au.

TENANTS AND LANDLORDS

The person, or persons, who are listed as the owner of the property will receive all water accounts and are responsible for their payment.

A number of landlords have lease agreements that stipulate that the tenant is responsible for the usage or consumption charge.

The billing of tenants is the owner's or agent's responsibility. Central Tablelands Water will not be involved in any arrangement to collect money from tenants.





*Remembering Matthew McFawn
Carcoar Water Filtration Plant Operator
1976 - 2013*

