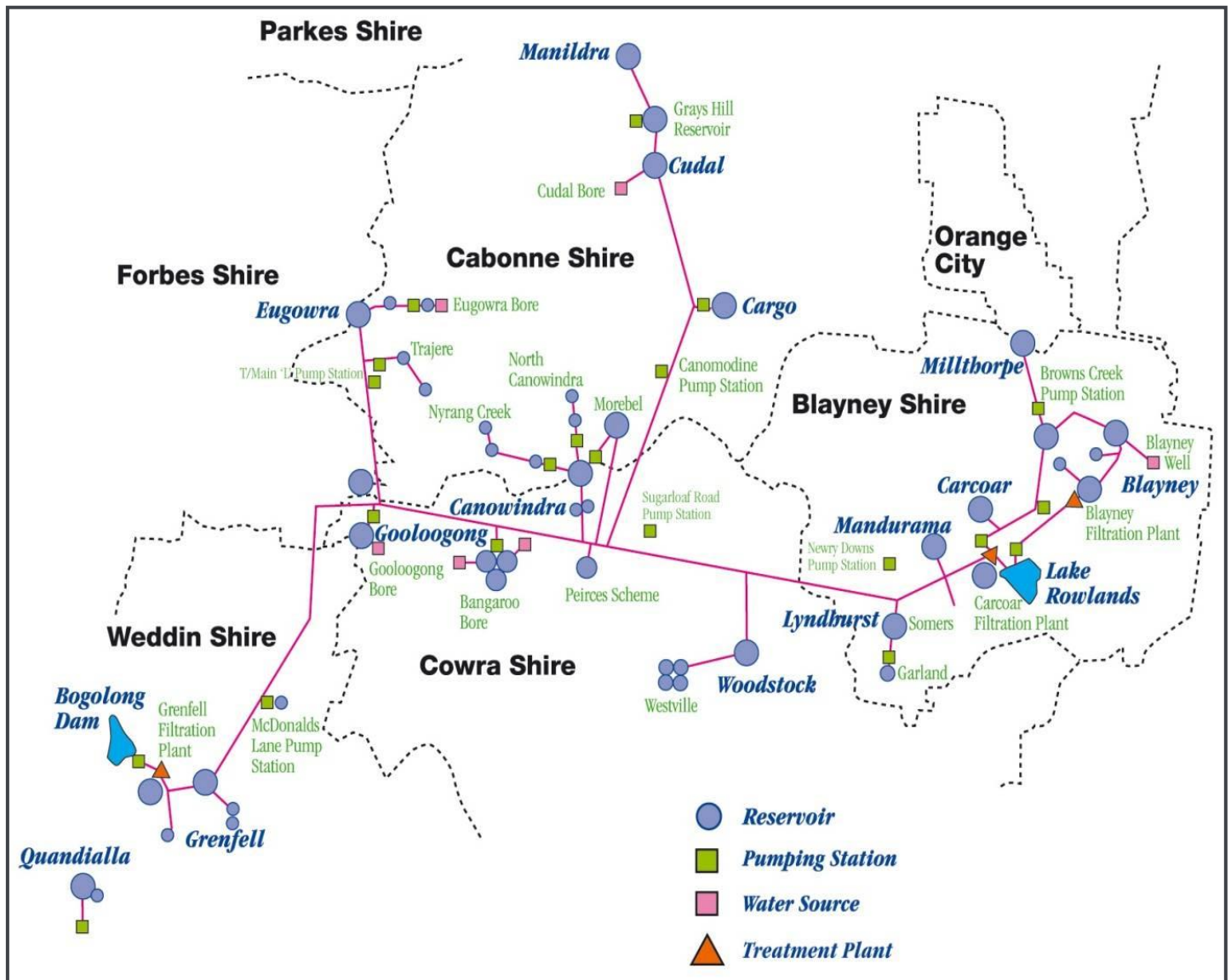




Annual Report 2013/2014

Central Tablelands Water

System Layout



Central Tablelands County Council

(Trading as Central Tablelands Water)

30 Church Street, Blayney NSW 2799

Ph: 02 6391 7200

Fax: 02 6368 2451

email: water@ctw.nsw.gov.au

web: www.ctw.nsw.gov.au

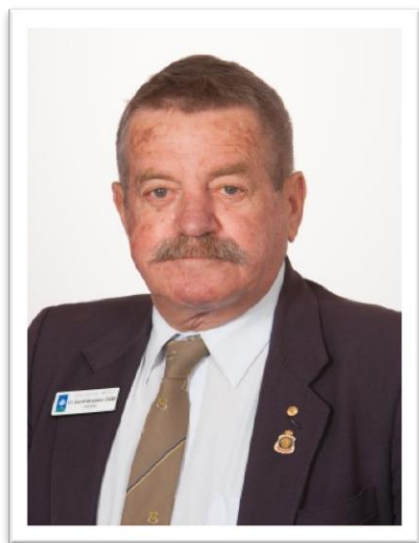


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CHAIRMAN'S MESSAGE



This has been a significant year and a sad year for the County Council. We were all saddened by the sudden death of Matthew McFawn one of Council's Senior Water Treatment Operators. Matthew McFawn who was just 37 years of age and had worked for Council for 19 years, died from a brain tumour in November last year.

It has been a significant year for a number of reasons, not the least being the announcement by Council's General Manager, Tony Perry that he was going to retire at the end of his current contract on 8 August 2014.

Tony commenced his service with Council in May 1991 as Finance Manager and held that position until 1998 when he was appointed General Manager. Tony has served Council extremely well and is leaving Council in a sound financially viable position. Over the past 16 years, Tony has overseen a significant number of infrastructure upgrade and renewal works and a reticulation mains replacement programme that has achieved a 65% renewal of Council's entire reticulation. Tony's achievements for Council were recognised in this year's Queen's Birthday Honours with him being awarded the Public Service Medal.

The other matters of significance over the past year have been the issue of water security for the region and local government reform.

As consumers would know, Council has been lobbying for the past 18 years for the enlargement of Lake Rowlands with the building of a new 26,500 ML dam 2 ½ km downstream of the existing dam. There is now a further

consideration following the proposal by NSW State Water to build a 90,000ML dam on the Belubula River at a site called "The Needles" near Canowindra. State Water has indicated to Council that, if the Needles proposal goes ahead, they would be prepared to release the 35,800ML Carcoar Dam for urban use. Everything now hinges on the outcome of the various feasibility studies being conducted by State Water and funded by the NSW State Government.

As I mentioned in my report last year, Local Government reform has been high on the agenda over the previous past 12 months and during that time the Local Government Independent Review Panel (IRP) produced a number of interim reports following a series of public consultations across the State and receiving a significant number of submissions.

The final report from the IRP was delivered to the Minister for Local Government in early November and the State Government has now handed down its response. It would appear that regional joint organisations are being supported as well as voluntary mergers or amalgamations. Whilst it has been recommended that county councils become subsidiaries of any proposed Joint Organisation, Council should strongly resist this happening and fight to retain its own autonomy.

Whilst there have been no major capital works carried out over the past twelve months a comprehensive maintenance programme has been maintained. As I mentioned last year, Council's major capital works programme is due to commence in 2014/15 with a significant upgrade of the Blayney Water Filtration Plant and the building of a new low level water storage reservoir at Carcoar Water Filtration Plant.

Once again, I take this opportunity to thank my fellow councillors, management and staff for their dedication and ongoing commitment to ensuring that our consumers continue to receive a reliable and good quality water supply.

A handwritten signature in black ink, appearing to read "G. Braddon".

Cr. GP Braddon OAM
Chairman

GENERAL MANAGERS REPORT

It is with mixed feelings that I present what is to be my last report to consumers as I have now retired after 23 years with Central Tablelands Water (CTW), the past 16 years as General Manager. I can say without hesitation that, since entering local government in 1973, the past 43 years have been the most rewarding experience of my working career. There have been significant changes in that time and currently Local Government is going through a reform process that will be a major challenge for many council's some of which may not survive.

I am confident that CTW, as with the other four water County Councils, can withstand any threat to its existence from the general purpose councils. There is a suggestion that with the proposed formation of Joint Organisations of Councils (JO's) county councils would not be full members of the JO but rather be subsidiary members. CTW should vigorously reject any such suggestion and fight to maintain its autonomy as a solid financially sound and progressive council that, as a leader in the local water utility industry, is entitled to be considered as a full member of any proposed JO within its region.

Council continues to operate within full cost recovery, which the Office of Local Government insists must be achieved in order to attain financial sustainability. After providing for a depreciation expense of \$1.785million, Council still managed to achieve an operating surplus of \$284,000. In accordance with Council policy, this surplus has been placed into the capital works reserve which is structured to fund Council's 30 year infrastructure replacement and upgrade programme.

As I mentioned last year, Council's major capital works programme does not 'kick in' until 2014/2015, however, the operations staff continue to maintain a rigorous maintenance programme with a focus on providing consumers with a good quality and reliable water supply.

I am pleased to inform residential and rural consumers that, in 2014/2015 they will no longer be subject to a 50% increase in the usage charge for consumption in excess of 450kL per annum as the NSW Office of Water have ceased to have this as a requirement in their Best Practice Pricing Guidelines. Council has also reviewed the pricing policy for Quandialla, which has been in place since the water supply was constructed in 2002. Since 2002 and in order to fund a 20 year \$450,000 loan, consumers in Quandialla have been subject to an annual availability charge of \$464.00 and a two stepped tariff charge. Council has decided that Quandialla should no longer have a separate pricing policy and should be absorbed into the pricing policy of the remainder of the supply area. Accordingly, the annual availability charge for Quandialla will reduce from \$464.00 per year to \$200.00 per year and the consumption tariff will change from a two stepped tariff (currently \$1.46kL for the first 200kL per quarter and \$2.42 after 200kL) to a straight line tariff of \$2.25kL.

I would like to take this opportunity to thank the Council for the support they have given me over the years and for the courage they have shown from time to time to make difficult decisions but always made having in mind providing the consumers with a highly efficient, and reliable water supply.

To the staff I also say thank you for your loyalty and friendship. With a total workforce of 19 you all become like family and I will miss the camaraderie we shared between us. We were all saddened by the death of Council's Water Treatment Operator, Matthew McFawn in November last year. Matthew had been with Council for 19 years and was a very popular employee. All staff were very fond of Matthew, who had a great sense of humour, and was a very capable and valued Water Treatment Operator. An Employee of the Year trophy has been created in his name with Rob Dixon from Cudal being the inaugural winner of this trophy.

Congratulations to Council's former Director of Finance and Corporate Services, Gavin Rhodes, who has now been appointed to the position of General Manager. I wish him every success as he faces a very challenging time with the current local government reform process.

I also congratulate Council's former Executive Assistant, Raelene Mulligan, who has been appointed to the position of Director of Finance and Corporate Services. Raelene has been with Council for 10 years and has proved to be an extremely capable, innovative and valuable member of staff.

Finally, I would like to pay tribute to Council's Director of Operations and Technical Services, Darrell Sligar. Darrell has been with Council for close on 42 years and is an extremely talented water supply engineer. Darrell's design ability and practicability in the day to day operation of a town water supply would be second to none. I am indebted to him for his loyalty, support, advice and friendship he has given to me over the past 16 years.

I encourage all consumers to visit Council's website www.ctw.nsw.gov.au which includes copies of Council's business papers, minutes, Strategic Business Plan and Management Plan, Annual Report as well as on-line forms that can be downloaded as required.



A Perry
General Manager

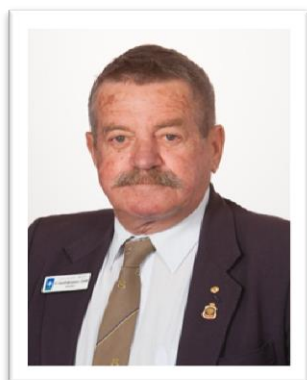


COUNCIL PROFILE

Central Tablelands Water County Council is a constituency of three local government areas, namely, Blayney Shire, Cabonne Shire and Weddin Shire. The Council comprises two delegates each elected by their constituent council for a four-year term. The following Councillors were elected in September 2012 to represent their respective council's until the next local government elections in September 2016.

BLAYNEY SHIRE COUNCIL

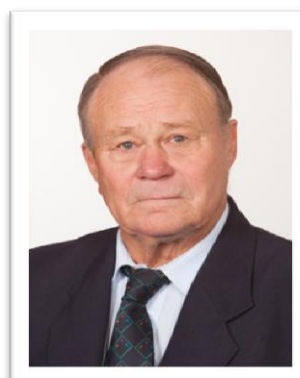
Cr Geoff Braddon OAM
Chairman



Cr David Somerville
Deputy Chairman

CABONNE SHIRE COUNCIL

Cr Anthony Durkin



Cr Kevin Walker

WEDDIN SHIRE COUNCIL

Cr Geoff McClelland

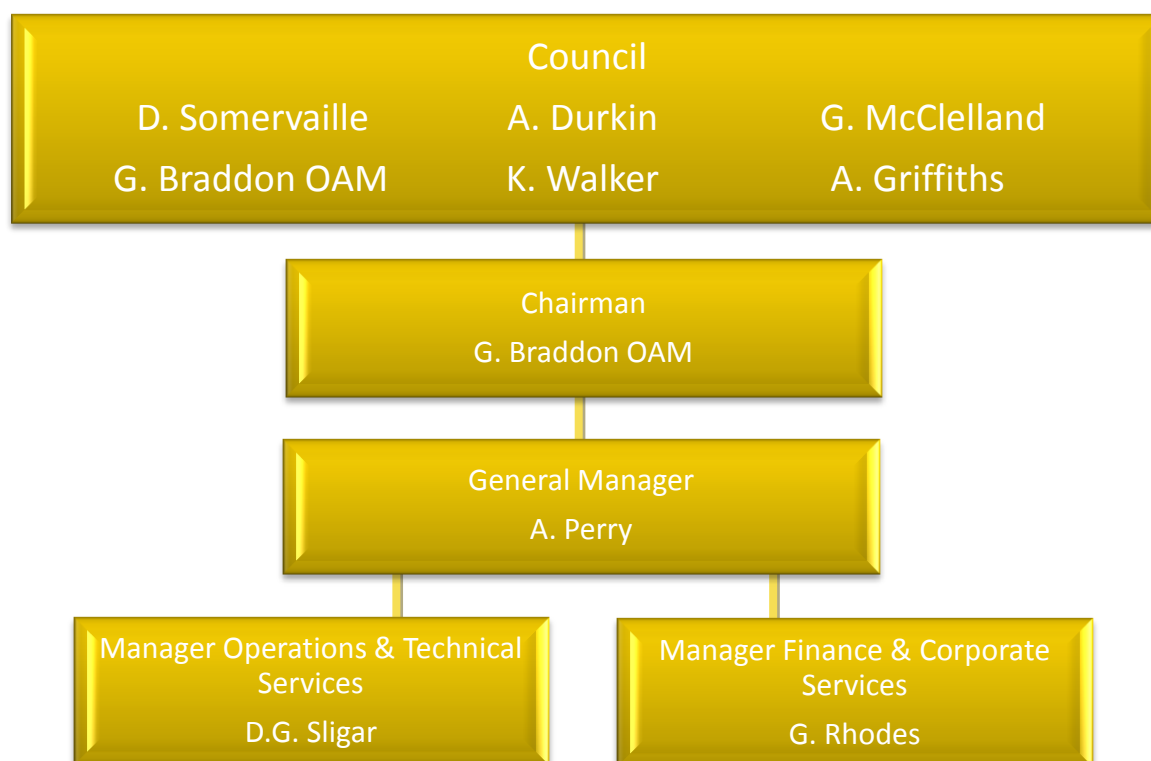


Cr Alan Griffiths

GENERAL INFORMATION – COUNCIL MEETINGS

Meetings of Council are held on the second Wednesday of alternate months, commencing in February each year. The meetings alternate between the towns of Grenfell, Blayney and Molong. Meetings are held in Molong in June and December, Grenfell in August and February and Blayney in April and October.

ORGANISATIONAL STRUCTURE 2012-2016



MISSION AND VISION

COUNCILS MISSION

Central Tablelands Water will develop a commercial focus as it operates in partnership with the communities it serves, fostering their development and growth, while maintaining both its level of service and its prices at an acceptable level.

COUNCILS VISION

Central Tablelands Water sees its future as a Regional Water Authority, independent of other agencies. It sees itself as a responsible member of the communities it serves, aiding the development of the region. It will continue to develop further sources of water and continue to supply an economical and acceptable water supply to its customers, and it will do so in an ecologically sustainable manner. Central Tablelands Water will continue to evolve its method of operations to incorporate a sound commercial focus. It will do so without compromising on the services it provides, becoming more efficient and maintaining process at a reasonable level.

GENERAL MANAGER RETIRES

Central Tablelands Water's General Manager, Tony Perry, has announced his intentions to retire at the end of his current contract period on 8th August 2014.

Tony entered Local Government in 1973 working for Walgett Shire Council, and then Cabonne Council. He then took a three-year break from the sector before he started at Central Tablelands Water County Council where he has worked for 23 years, firstly as finance manager and then as general manager for the last 16 years.

In this time, Mr Perry has proved himself as an excellent administrator and has led CTW to achieve many successes.

His commitment to sound financial management resulted in the council repaying all of its debt in the 1990's, while his dedication to consultation and sustainability has seen the provision of a fully self-funded and high quality water supply to the local community.

As a member of the Local Government Managers Association (LGMA) for over 20 years, a board member on the Central NSW Councils and a board member of the Wellington, Blayney, Cabonne and Central Tablelands Water Strategic Alliance, Tony has been integral to the region's recognised success in securing quality water supplies for the community's future.

Tony's contribution has led to the receipt of a Highly Commended for Excellence in Leadership and Innovation for Rural Councils' at the LGMA Awards and a national Engineering for Regional Communities' award from Engineers Australia for the Water Security Study.

In June 2014, Tony was awarded a Public Service Medal (PSM) in the Queen's Birthday Honours list for his outstanding service to Local Government.

Tony has been considering retirement for more than six years, and has had time to reflect on the great achievements made by his team over the last 20 years.

Tony says when his contract expires in early August, he will spend a few months taking in the scenery, before working on improving his golf handicap, and brushing up on his keyboard skills.



LEGISLATIVE REQUIREMENTS

ACTIVITIES TO PROTECT ENVIRONMENTALLY SENSITIVE AREAS

Section 428 (2) (c)

Council is not involved in the management of any environmentally sensitive areas. Council's water storage at Lake Rowlands will continue to be operated according to best industry practice to ensure the long-term integrity of the storages, especially as regards controlling nutrient levels and blue-green algae populations.

Council has continued with its annual tree planting programme with a further 1,500 trees and shrubs being planted on land adjacent to the Blayney Water Filtration Plant.

Council's water filtration plants at Carcoar and Blayney are operated according to industry best practice to ensure that all sludge is contained on-site and disposed of in an environmentally responsible manner. Supernatant water is recycled back through the filtration plants.

All construction sites will be maintained and restored in accordance with best practice guidelines for environmental control.

LEGAL PROCEEDINGS

Section 428 (2) (e)

Council continues to be involved with a significant number of other councils in a joint action against Lehman Bros in an effort to recover losses in the values of its investment capital.

COUNCILLORS' FEES, FACILITIES AND EXPENSES

Regulation 217 (1) (a1)

The total cost during the year of the payment of the expenses of, and the provision of facilities to, Councillors in relation to their civic functions were as follows:

Chairperson's Fees	\$14,350.00
Councillors' Fees	\$52,440.00
Councillors' Expenses	\$ 7,541.69
Conference/Seminar Expenses	\$ 4,060.14



Council's policy for the provision of facilities and the payment of councillors' expenses is as follows:

1. Council pay councillors an annual fee based on the maximum fee as determined by the Local Government Remuneration Tribunal;
2. In addition to the annual fee, Council reimburse actual expenses incurred to any councillor who:
 - attends a meeting of any committee of Council,
 - attends an inspection within the area in compliance with a resolution of the Council,
 - undertakes business of the Council outside of the area in compliance with a resolution of Council.
3. Council recompense councillors for travelling expenses at the rates per kilometre allowed at the time by the Australian Taxation Office, for all travelling associated with attendance at Council meetings or other business as specified above.
4. Council allow councillors any reasonable use of facilities to assist in their carrying out of business on behalf of the Council, such use being entirely at the discretion of the General Manager.
5. Council will provide the Chairman with the following facilities:
 - an office in the Council's Administrative Building;



- access to telephone, facsimile, computer tablet and photocopy facilities for Council business purposes;
- secretarial services for Council business as required;
- identification badge bearing Council's crest;
- payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
- arrangement and payment of travel in respect of Council commitments.

6. Council will provide the Councillors with the following facilities:

- access to telephone, facsimile computer tablet and photocopy facilities for Council business purposes;
- secretarial services for Council business as required;
- identification badge bearing Council's crest;
- payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
- arrangement and payment of travel in respect of Council commitments.

7. Meals and refreshments will be provided to the Chairman and Councillors in conjunction with Council/Committee meetings and other functions/meetings as appropriate.

8. Expenses incurred whilst on approved travel outside the Council area will attract reimbursement according to the following guidelines:

- (a) Meals – where meals are not provided, the total bill for meals should not exceed \$60 per day.

(b) Accommodation – where travel involves an overnight stay away from home the acceptable maximum expenditure on accommodation is:

- metropolitan areas \$200.00 per night
- country areas \$100.00 per night
- provided that all accommodation is approved prior to travelling, where practicable.

SENIOR STAFF

Section 428 (2) (g)

The General Manager is the only employee classified as senior staff. The total salary package for the General Manager in 2013/2014, including superannuation and motor vehicle, totalled \$159,166.00.

CONTRACTS AWARDED DURING YEAR

Section 428 (2) (h)

Council did not award any contracts during 2013/2014

BUSH FIRE HAZARD REDUCTION

Section 428 (2) (i1)

Bush fire hazard reduction activities are undertaken by constituent Councils and are not an activity or responsibility of Central Tablelands Water.

PROGRAMS PROMOTING SERVICES AND ACCESS TO SERVICES FOR PEOPLE WITH DIVERSE CULTURAL AND LINGUISTIC BACKGROUNDS

Section 428 (2) (j)

This activity is the responsibility of the constituent Councils and, being a single purpose water authority, does not involve Central Tablelands Water.

PRIVATE WORKS UNDER SECTION 67(3)

Section 428 (2) (k)

Council did not carry out any work on private land during 2013/2014 that was fully or partly subsidised by Council.





Blayney Water Filtration Plant

CONTRIBUTIONS UNDER SECTION 356

Section 428 (2) (l)

The amounts contributed or otherwise granted under Section 356 during 2013/2014 totalled \$12,536.69.

HUMAN RESOURCES ACTIVITIES

Section 428 (2) (m)

Council has a commitment to ensuring that its entire staff is appropriately skilled and trained to carry out their responsibilities. Various in-house and external training programs will continue to be undertaken to ensure that the required skills are available.

The following training was undertaken by operations staff during 2013/2014:

Training Course	Number of Participants
Traffic Control Yellow	9
Traffic Control Blue	8
MR Licence	1
Dangerous Goods	1
First Aid Certificate	2

In the absence of a Consultative Committee, management will continue to monitor Council's workplace environment and the implementation of Council's training and equal employment opportunity programs.

Management will:

- review the salary system to ensure progression through the salary structure is achieved upon the acquisition and use of skills and agreed performance criteria,
- benchmark existing remuneration levels of all positions within Council with remuneration levels of like positions across a broad range of other Councils,
- conduct annual performance reviews based on predetermined objectives and performance standards for all staff,
- review and maintain Council's training plan,
- develop a set of relevant competency standards for all positions,
- provide training on the basis of identified needs and priorities,
- continue to ensure that there is no compromise in regards to workplace safety and that all recommendations resulting from risk management assessments are carried out.

EQUAL EMPLOYMENT OPPORTUNITY

Section 428 (2) (n)

Council has adopted an Equal Employment Opportunity Management Plan, a copy of which has been distributed to all Council employees.



Council's philosophy for its Equal Employment Opportunity Management Plan is to create equality of opportunity, for all employees and potential employees, by ensuring that all recruitment, advancement and promotions are made on a merit basis.

EXTERNAL BODIES WHICH HAVE EXERCISED COUNCIL-DELEGATED FUNCTIONS

Section 428 (2) (o)

The Council has not delegated any functions to external bodies.

COMPANIES IN WHICH COUNCIL HELD A CONTROLLING INTEREST

Section 428 (2) (p)

Council does not have any interest whatsoever in any company.

PARTNERSHIPS, CO-OPERATIVES AND OTHER JOINT VENTURES TO WHICH COUNCIL WAS A PARTY

Section (428) (2) (q).

Council is not party to any partnerships, co-operatives or joint ventures.

ASSET REPLACEMENT AND UPGRADE PROGRAM

Council proposes to carry out the following asset replacements during the period July, 2014 to June, 2017. The order presented does not represent a priority order.

1. Mains replacement
Trunk Mains – in 2014/2015 – Gooloogong Bridge Trunk Main Relocation estimated at \$204,977.
2. Pump Replacements
Provision is made for the replacement of pumps to the value of \$45,880 in 2014/2015, \$47,250 in 2015/2016 and \$48,674 in 2016/2017.

3. Blayney Water Filtration Plant
Major Upgrade in 2014/2015 at an estimated cost of \$700,000.
4. Carcoar Water Filtration Plant
Provision of new low level storage in 2014/2015 at an estimated cost of \$445,000.
Repairing of Plenum floor in 2014/2015 at an estimated cost of \$200,000.
5. Other
Annual replacement of water meters and services estimated at \$102,189 in 2014/2015, \$105,255 in 2015/2016 and \$108,412 in 2016/2017.
Administration building refurbishment in 2014/2015 estimated at \$27,000.
Motor vehicles and other plant in accordance with policy

SALES OF ASSETS

Council proposes to transfer ownership of Bogolong Dam to Weddin Shire Council in 2014/15 for a nominal amount as Council no longer requires the use of the Dam. Council does not anticipate disposing of any of its other existing major assets during the period covered by this Plan.

Motor vehicles and other plant items will be replaced according to Council's present replacement policy, which is outlined below. Minor assets will be disposed of as, and if, it is considered necessary.

PLANT REPLACEMENT POLICY

Council has adopted as its policy that all vehicle changeovers be made:

- at best market prices using either government auction or tender and be funded from the plant reserve.



GOVERNMENT INFORMATION (PUBLIC ACCESS) ACT 2009 AND REGULATION

The following is an extract from the above Regulation:

“The annual report of an agency (other than a Minister) required to be prepared under section 125 of the Act must include the following:

Note. An agency’s report under section 125 of the Act can be included in the agency’s annual report required to be prepared under the annual reporting legislation—see section 6 of the Annual Reports (Departments) Act 1985 or section 5A of the Annual Reports (Statutory Bodies) Act 1984 (as the case requires).

- (a) details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review,
- (b) the total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications),
- (c) the total number of access applications received by the agency during the reporting year that the agency refused, either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (Information for which there is conclusive presumption of overriding public interest against disclosure),

Note. Table D in Schedule 2 also requires information relating to access applications in

respect of which there is a conclusive presumption of overriding public interest against disclosure.

- (d) information, as set out in the form required by the tables in Schedule 2, relating to the access applications (if any) made to the agency during the reporting year.

Council Report:

A review of Council’s information that is not currently accessible by the public on Council’s website was undertaken by the Principal Officer during 2013/2014. No additional information was made available as a result of this review.

Council did not receive any applications for information under the Government Information (Public Access) Act 2009 for the financial year ended 30 June 2014.

Please note that Council did not find it necessary to include the tables listed in Schedule 2 of the Regulation (noted in (d) above) in this particular report because there were no applications received.

PUBLIC INTEREST DISCLOSURE (PID) ACT 1994 AND REGULATION

Council did not receive any public interest disclosures under the Public Interest Disclosure Act 1994 for the financial year ended 30 June 2014. Council has an Internal Reporting Policy in place.

A copy of this policy is available on Council’s website at www.ctw.nsw.gov.au

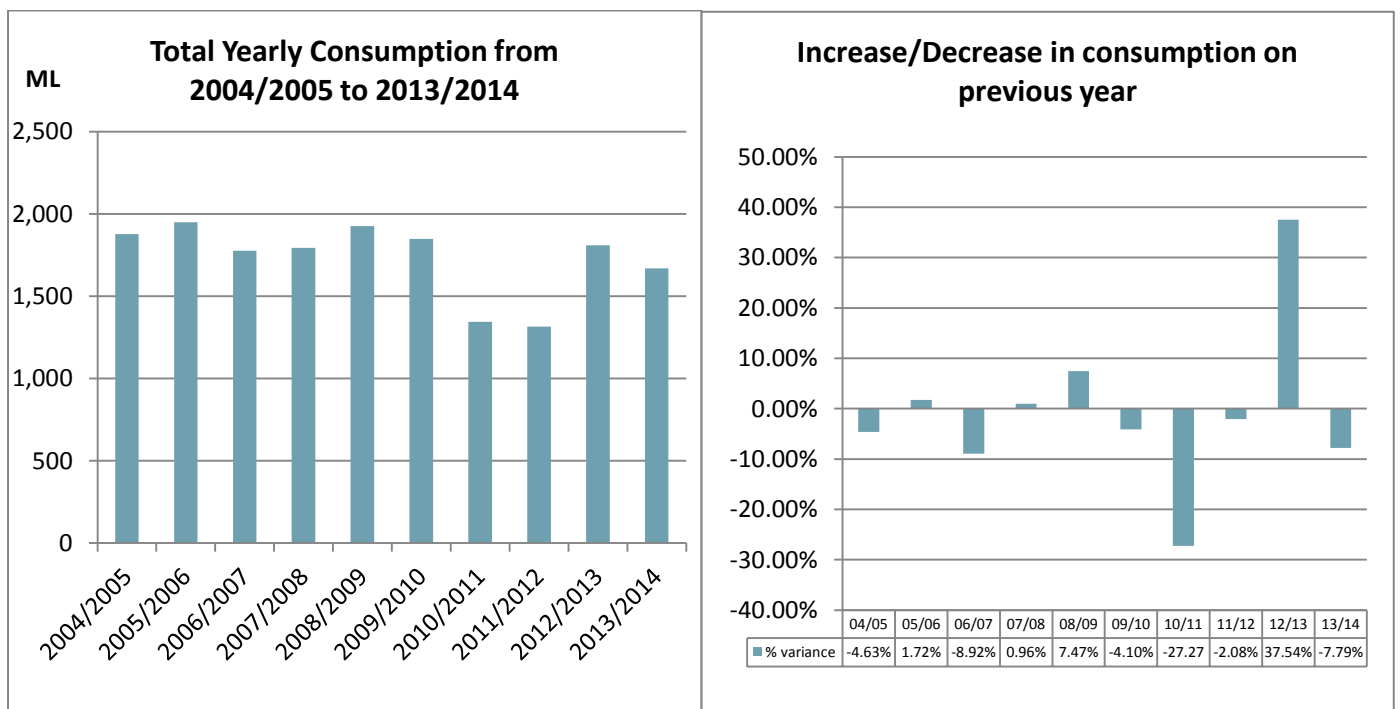


*Sludge drying beds, Carcoar
Filtration Plant*

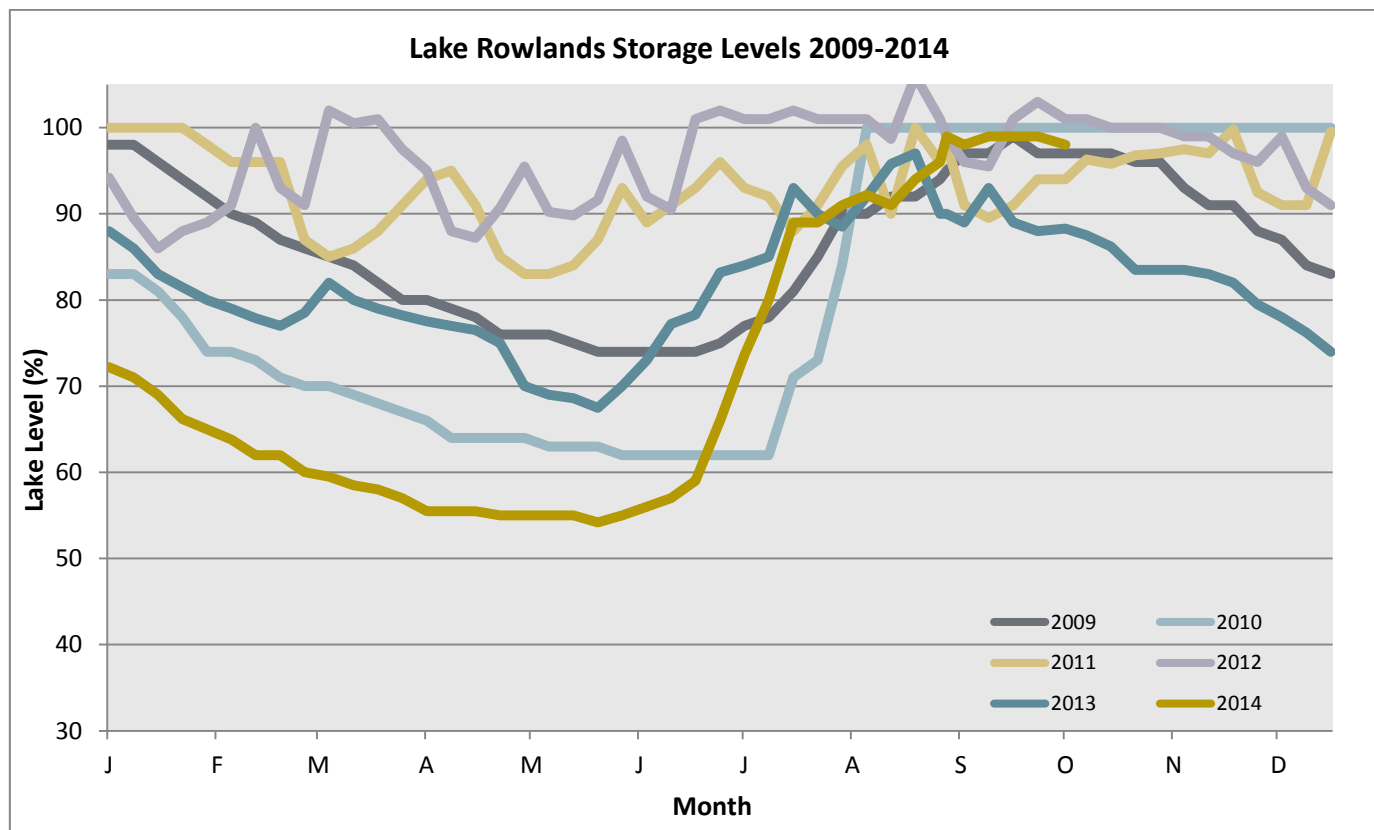
WATER CONSUMPTION

2004/2005	2005/2006	2006/2007	2007/2008	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013	2013/2014		Consumer Type
866	900	766	716	746	768	605	601	792	751	ML	Single Residential
23	20	24	24	22	22	20	20	22	23	ML	Multi Residential
266	303	295	224	267	287	196	209	266	282	ML	Rural
230	239	224	216	220	231	180	189	224	203	ML	Commercial
190	159	186	361	468	315	167	136	158	189	ML	Industrial
32	29	20	17	26	28	17	15	21	32	ML	Public Parks
47	53	44	38	34	41	42	36	42	45	ML	Institutions
224	247	217	197	143	156	117	110	285	144	ML	Bulk Sales (Cowra)
1,878	1,950	1,776	1,793	1,926	1,848	1,344	1,316	1,810	1,669	ML	Sub Total
126	163	119	64	105	112	130	153	161	146	ML	Est. Leakage
50	30	50	50	127	50	27	28	42	50	ML	Flushing of mains
10	15	15	15	16		7	7	3	8	ML	Unaccounted
2,064	2,158	1,960	1,922	2,174	2,010	1,508	1,504	2,016	1,873	ML	Total Consumption
8.84%	9.64%	9.39%	6.71%	11.36%	8.06%	10.88%	12.50%	10.22%	10.89%	Water losses as % of total water output	
	3.83%	-5.43%	-4.53%	2.56%	-1.60%	-28.43%	-29.93%	-3.62%	-11.13%	% increase/decrease consumption on 2004/2005	
-4.63%	3.83%	-8.92%	0.96%	7.42%	-4.05%	-27.27%	-2.08%	37.54%	-7.79%	% increase/decrease consumption on previous year	

WATER USAGE OVER TIME



LAKE ROWLANDS STORAGE LEVELS 2009 - 2014



2013/2014 STATISTICS

Population Served	Permanent	13,050
	Peak	14,050
No of Properties Connected	Residential	4,240
	Non-Residential	1,531
New Residential Connections	2013/2014	28
No. of Water Filtration Plants	2	Total Capacity 15ML/d
No. of Service Reservoirs	45	Total Capacity 29ML
No. of Pumping Stations	32	Total Capacity 26ML/d
No. of Bores	7	Total Capacity 7ML/d
No. of Dams	2	Total Capacity 4,800ML
Length of Mains	Reticulation mains	267 kilometres
	Trunk Mains	318 kilometres
Works Depots	3	Blayney, Canowindra & Grenfell
No. of Employees		19
No. of Employees receiving 2 or more training days		8
Days lost from sick & accident leave	139.5 days	3.06% of available work days

WATER ANALYSIS

Program:	Drinking Water Program	Sample Types:	All
Date Range:	01-07-2013 - 30-06-2014	Laboratory:	ICPMR-DAL Laboratory - NATA Accredited Laboratory Number 3189
Water Utility:	Central Tablelands Water	Sample Count:	1181
AHS:	Greater Western PHU		

Summary Report

Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
Aluminium	0.2000	mg/L	0.0483	0.0400	0.0378	0.005	0.13	15	0	0.13	0.005	100.00
Antimony	0.0030	mg/L	0.0005	0.0005	0.0000	0.0005	0.0005	15	0	0.0005	0.0005	100.00
Arsenic	0.0100	mg/L	0.0010	0.0010	0.0003	0.0005	0.002	15	0	0.002	0.0005	100.00
Barium	2.0000	mg/L	0.0239	0.0200	0.0136	0.012	0.056	15	0	0.056	0.012	100.00
Boron	4.0000	mg/L	0.0567	0.0500	0.0176	0.05	0.1	15	0	0.1	0.05	100.00
Cadmium	0.0020	mg/L	0.0003	0.0003	0.0000	0.00025	0.00025	15	0	0.00025	0.00025	100.00
Calcium	10000.0000	mg/L	14.8267	12.6000	7.8936	7	35.6	15	0	35.6	7	100.00
Chloride	250.0000	mg/L	55.6667	23.0000	70.1699	15	197	15	0	197	15	100.00
Chromium	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	15	0	0.0025	0.0025	100.00
Copper	2.0000	mg/L	0.0245	0.0170	0.0217	0.006	0.082	15	0	0.082	0.006	100.00
Fluoride	1.5000	mg/L	0.9953	1.0000	0.1895	0.65	1.22	15	0	1.22	0.65	100.00
Fluoride (WU result)	1.5000	mg/L	0.9883	0.9900	0.0366	0.95	1.05	12	0	1.05	0.95	100.00
Fluoride Ratio	0.8 - 1.2		0.9367	0.8950	0.1264	0.8	1.23	12	1	1.23	0.8	91.67
Iodide	0.5000	mg/L	0.0747	0.0200	0.1240	0.01	0.34	15	0	0.34	0.01	100.00
Iron	0.3000	mg/L	0.0280	0.0100	0.0466	0.005	0.19	15	0	0.19	0.005	100.00
Lead	0.0100	mg/L	0.0011	0.0010	0.0004	0.001	0.002	15	0	0.002	0.001	100.00
Magnesium	10000.0000	mg/L	10.3107	8.3700	7.6833	1.21	28.88	15	0	28.88	1.21	100.00
Manganese	0.5000	mg/L	0.0041	0.0025	0.0027	0.0025	0.011	15	0	0.011	0.0025	100.00
Mercury	0.0010	mg/L	0.0001	0.0001	0.0001	0.00005	0.0002	15	0	0.0002	0.00005	100.00
Molybdenum	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	15	0	0.0025	0.0025	100.00
Nickel	0.0200	mg/L	0.0063	0.0050	0.0040	0.005	0.02	15	0	0.02	0.005	100.00
Nitrate	50.0000	mg/L	0.6200	0.5000	0.2484	0.5	1.1	15	0	1.1	0.5	100.00
Nitrite	3.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	15	0	0.05	0.05	100.00
pH	6.5 - 8.5		7.7067	7.8000	0.2865	7.2	8.1	15	0	8.1	7.2	100.00
Selenium	0.0100	mg/L	0.0010	0.0010	0.0000	0.001	0.001	15	0	0.001	0.001	100.00
Silver	0.1000	mg/L	0.0010	0.0010	0.0000	0.001	0.001	15	0	0.001	0.001	100.00
Sodium	180.0000	mg/L	32.8000	17.0000	46.7091	6	150	15	0	150	6	100.00
Sulfate	500.0000	mg/L	13.8667	3.0000	22.5733	2	60	15	0	60	2	100.00
Total Dissolved Solids (TDS)	600.0000	mg/L	200.0000	103.0000	206.5364	67	621	15	2	621	67	86.67
Total Hardness as CaCO3	200.0000	mg/L	79.4733	62.7000	50.6059	37.3	204.5	15	1	204.5	37.3	93.33
True Colour	15.0000	Hazen Units (HU)	1.5667	1.0000	1.0668	0.5	4	15	0	4	0.5	100.00
Turbidity	5.0000	NTU	0.1633	0.1000	0.2248	0.05	0.8	15	0	0.8	0.05	100.00
Zinc	3.0000	mg/L	0.0400	0.0300	0.0436	0.01	0.19	15	0	0.19	0.01	100.00
Fluoride (daily WU)	1.5000	mg/L	1.0764	1.0900	0.0559	0.98	1.16	11	0	1.16	0.98	100.00
Fluoride (weekly WU)	1.5000	mg/L	0.9955	1.0000	0.0305	0.95	1.04	11	0	1.04	0.95	100.00
E. coli	0.8 - 1.2		0.9255	0.9400	0.0457	0.86	0.98	11	0	0.98	0.86	100.00
Free Chlorine	0.9 - 1.5	mg/L	1.0207	1.0200	0.0423	0.9	1.11	667	0	1.09	0.95	100.00
pH	0.9 - 1.5	mg/L	1.0152	1.0200	0.0463	0.9	1.15	218	0	1.09	0.94	100.00
Total Chlorine	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	270	0	0	0	100.00
Total Coliforms	0.2 - 5	mg/L	0.6493	0.5700	0.3270	0.01	2.11	270	7	1.35	0.24	97.41
Turbidity	6.5 - 8.5		7.4867	7.5000	0.1417	7.1	8.1	270	0	7.7	7.3	100.00



STATEMENT OF REVENUE POLICY

The County Council model has proven to be a very effective institutional arrangement for the provision of water supply as the governance arrangement of the Council, comprising elected representatives from each of the constituent councils, maintains a close relationship between the community expectations and the policy decisions of the Council.

It is estimated that 2014/2015 will result in an operating deficit of \$37,670, after providing for depreciation and amortisation expense of \$1,881,144, and an overall budget surplus of \$620,562.

Council resolved in 2006/2007 to effect an annual increase of 8% on consumption charges in order to self-fund an extensive capital works programme (\$52.84 million in 2010 \$ terms) over the next 30 years without the need for loan borrowings or government subsidies. In 2014/2015, Council has ended the annual increase of 8% in the consumption tariff in favour of a reduced annual increase of 5%. Council is not planning to increase the annual availability charge of \$200.00 for a standard 20mm service, however, consumption charges are planned to increase by 5% from \$2.15kL to \$2.25kL. Without an increase in the availability charge, the overall increase for an average residential bill using 191kL over 12 months will be 3%. The increase in consumption charges will be applied to all accounts issued after 1 July 2014.

Also, in 2014/2015 residential and rural consumers will no longer be subject to a 50% increase in the usage charge for consumption in excess of 450kL per annum as the NSW Office of Water (NOW) have ceased to have this as a requirement in their Best Practice Pricing Guidelines.

Council has reviewed the pricing policy for Quandialla, which has been in place since the water supply was constructed in 2002. Since 2002 and in order to fund a 20 year \$450,000 loan, consumers in Quandialla have been subject to an annual availability charge of \$464.00 and a two stepped tariff charge.

Council have decided that Quandialla should no longer have a separate pricing policy and be absorbed into the pricing policy of the remainder of the supply area. Accordingly, the annual availability charge for Quandialla will reduce from \$464.00 per year to \$200.00 per year and the consumption tariff will change from a two stepped tariff (currently \$1.46kL for the first 200kL per quarter and \$2.42 after 200kL) to a straight line tariff of \$2.25kL.

Council has a dedicated focus on consumer expectations and, through its pricing policy, consumers are receiving a water supply of high quality and reliability and this is wholly attributable to the pricing policy being able to fund an ongoing programme of infrastructure renewal and upgrade.

Council has embraced Best Practice Pricing of Local Water Utility services as outlined in the NSW Office of Water Best Practice Management of Water Supply and Sewerage Guidelines. In summary, the following pricing regime exists for Central Tablelands Water:

1. A two part pricing policy of an availability (access) charge, determined on the diameter of the meter, and a straight line consumption charge,
2. There are no non-residential cross subsidies.
3. Water accounts are rendered quarterly.



*Manager Finance and Corporate Services
Gavin Rhodes, Manager Operations and
Technical Services Darrell Sligar and General
Manager Tony Perry*



AVAILABILITY (ACCESS) CHARGES

The availability charge is calculated by multiplying the charge for a standard 20mm connection by the flow capacity factor (FCF) listed in the Flow Capacity Table below.

Flow Capacity Table							
Diameter of Water Service	20mm	25mm	32mm	40mm	50mm	80mm	100mm
Flow Capacity Factor	1.00	1.5625	2.56	4.00	6.25	16.00	25.00

DEVELOPER CHARGES

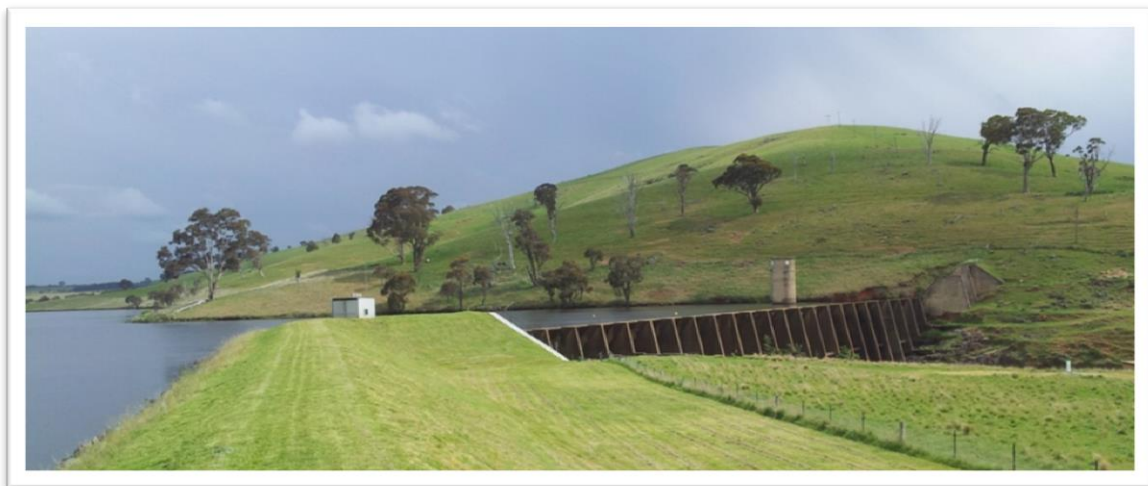
Incorporated in Council's Developer Servicing Plan is the calculated developer charge per Equivalent Tenement (ET) levied on all new developments, or additions/changes to existing developments, supplied from the Lake Rowlands Supply area.

The Section 64 Developer Charge for 2014/2015 is set at \$8,557.00 per ET.

Council resolved that the determination of an ET would be in accordance with the Section 64 Determination of Equivalent Tenement Guidelines, published by the NSW Water Directorate and that the charge would be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December.

Council has also adopted a capital contribution charge for developments on existing vacant unconnected land, not subject to subdivision (in-fill blocks), within all towns and villages, with the exception of Quandialla. This charge would also be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December. **The capital contribution charge on existing vacant unconnected land for 2014/2015 is \$3,974.00 per ET.**

The capital contribution charge for all vacant unbuilt upon land within the existing village of Quandialla remains in accordance with the adopted fees and charges for 2014/2015.



Lake Rowlands

FEES AND CHARGES 2014/2015

Charges (Per Kilolitre)	Residential and Rural Customers	\$2.25 per kilolitre
	Non- Residential Customers	\$2.25 per kilolitre
	Standpipe Sales	\$6.10 per kilolitre
	Industrial Sales	\$2.25 per kilolitre
	Bulk Water Sales	\$1.35 per kilolitre
Water Charges – Quandialla	Residential/Rural	\$2.25 per kilolitre
	Standpipe Sales	\$7.00 per kilolitre
Availability Charges	20mm	\$200.00 per annum
	25mm	\$313.00 per annum
	32mm	\$512.00 per annum
	40mm	\$800.00 per annum
	50mm	\$1,250.00 per annum
	80mm	\$3,200.00 per annum
	100mm and over	\$5,000.00 per annum
	Fire Service (restricted to fire use only)	\$200.00 per annum
Unconnected built upon properties	\$100.00 per annum	
Availability Charges - Quandialla	Connected or Disconnected – 20mm	\$200.00 per annum
Meter Test Fees	20mm and 25mm	\$75.00
Reconnection Fees	Non-payment (less than 3 months)	\$145.00
	Non-payment (after 3 months)	\$290.00
	Other Reconnection	\$290.00
Other Fees	Attend to Disconnect	\$65.00
	Special Reading Fee	\$65.00
Developer Charges	Per Equivalent Tenement (ET)	\$8,557.00
Capital Contribution Charges	For developments on existing vacant unconnected land, not subject to subdivision	\$3,974.00
	- Lake Rowlands Supply Area <i>Per Equivalent Tenement - ET</i>	
	Quandialla – per year for each year or part thereof, after construction year 2001/2002	\$464.00
Service Connection (20mm only)	4 metres (Footpath)	\$1,090.00
	10 metres (Dirt/Gravel)	\$1,200.00
	10 metres (Bitumen)	\$1,905.00
	20 metres (Dirt/Gravel)	\$1,660.00
	20 metres (Bitumen)	\$2,695.00
	20 metres (Bitumen & Concrete Footpath)	\$3,155.00
	Rural Connection	\$1,770.00
25mm connection	And from 32mm and above - Charges supplied on application	
Private Works	Labour rate per hour (work hours)	\$51.50
	Overtime rates apply outside working hours	
	Utility hire rate per kilometre	\$0.95
	Excavator hire rate per hour	\$125.00
	Contract Plant Hire	At Cost
Administrative Fees	Section 603 certificate (per property)	\$70.00
	Dishonoured Cheque	\$30.00
	Photocopying (A4) (per copy)	\$0.50
	Facsimile – First Page	\$2.50
	– Subsequent (per page)	\$1.00
	Interest Rate for Overdue Water Accounts	8.5% p.a
Government Information Public Access (GIPA)	Formal Application	\$35.00
	Processing Charge (per hour)	\$35.00
	Internal Review processing Fee	\$45.00

FINANCIAL STATEMENTS

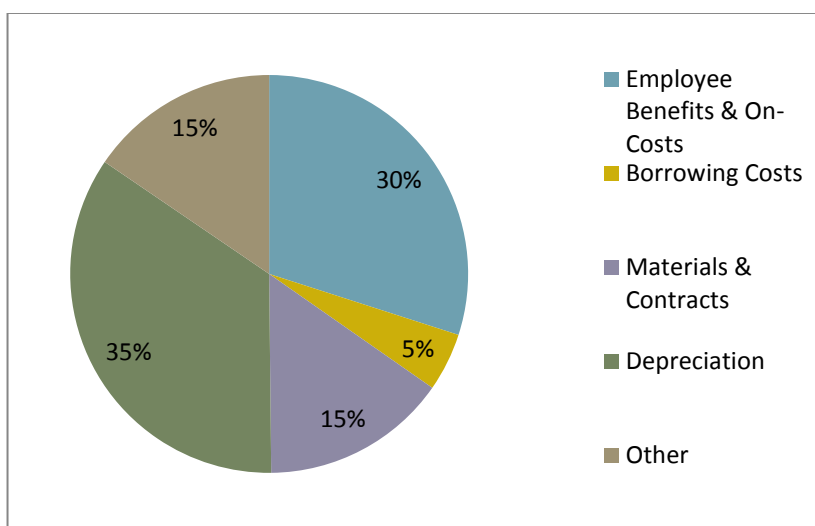
Central Tablelands County Council's audited financial reports for the year 2013/2014 are reported separately in the Financial Statements for the year ended 30th June 2014.

A copy of Council's audited Financial Statements for 2013/2014 is attached as Appendix I to this report. A copy can also be viewed on Council's website at

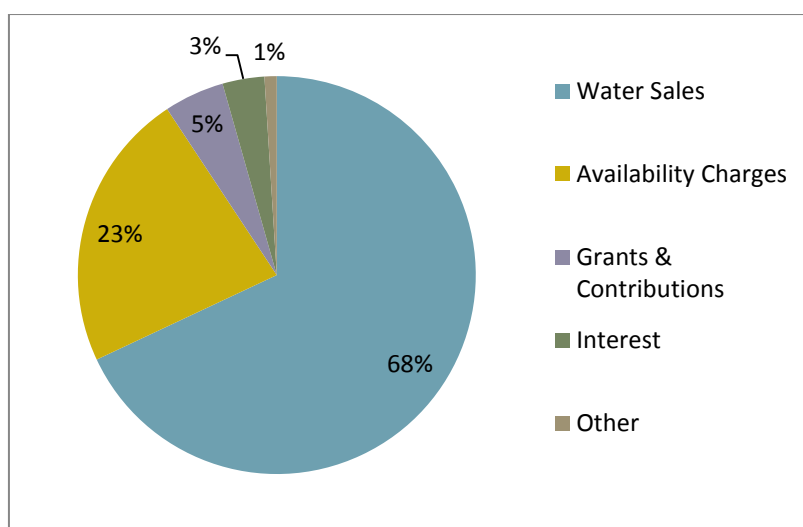
<http://www.ctw.nsw.gov.au/FinStatment.html>

2013/2014 OPERATING STATEMENT

OPERATING EXPENSES



OPERATING REVENUE



CUSTOMER INFORMATION

PAYMENT OF ACCOUNTS

Central Tablelands Water issues quarterly water accounts. Accounts are issued in August, November, February and May.

To assist consumers, Central Tablelands Water has the following range of payment options:

IN PERSON

Present the account intact and make your payment by cash, cheque or EFTPOS at any Post Office.

Payments can also be made at Council's Blayney office and the office of Weddin Shire Council in Grenfell.

BPAY

If your bank offers BPAY, you can use BPAY to pay your water account by phone, internet or directly from your bank account. Please refer to your water account for your BPAY Biller Code and Reference Number

CREDIT OR CHARGE CARD

Payments can be made over the phone using your credit or charge card by calling 13 18 16 when your water account is due, or online at www.postbillpay.com.au. Please refer to your water account for your Post BillPay Code and Reference Number.

Credit Card facilities are also available when paying in person at Council's Blayney office.

DIRECT DEBIT

Direct Debit is now available as a payment option. Please contact Council's Blayney office for a Direct Debit Request Form.

MAIL

Detach your payment slip and return it together with your cheque to:

Central Tablelands Water
PO Box 61
BLAYNEY NSW 2799

CENTRELINK

Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request Centrepay deductions. Centrepay Reference: 555 052 389K

PENSIONERS

Pensioners are entitled to a rebate of up to \$87.50 each year on their water account. (This will appear as a deduction of \$21.88 on each account.) To be eligible you must be the owner and reside on the property.

To apply for a rebate, you must complete an application form, available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au, and provide a copy of your pensioner concession card.

CENTREPAY

Central Tablelands Water offers CENTREPAY, which enables Centrelink customers to budget and plan their finances more effectively. A Centrepay application form is available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au.

TENANTS AND LANDLORDS

The person, or persons, who are listed as the owner of the property will receive all water accounts and are responsible for their payment.

A number of landlords have lease agreements that stipulate that the tenant is responsible for the usage or consumption charge.

The billing of tenants is the owner's or agent's responsibility. Central Tablelands Water will not be involved in any arrangement to collect money from tenants.





**Central Tablelands Water
Staff 2014**