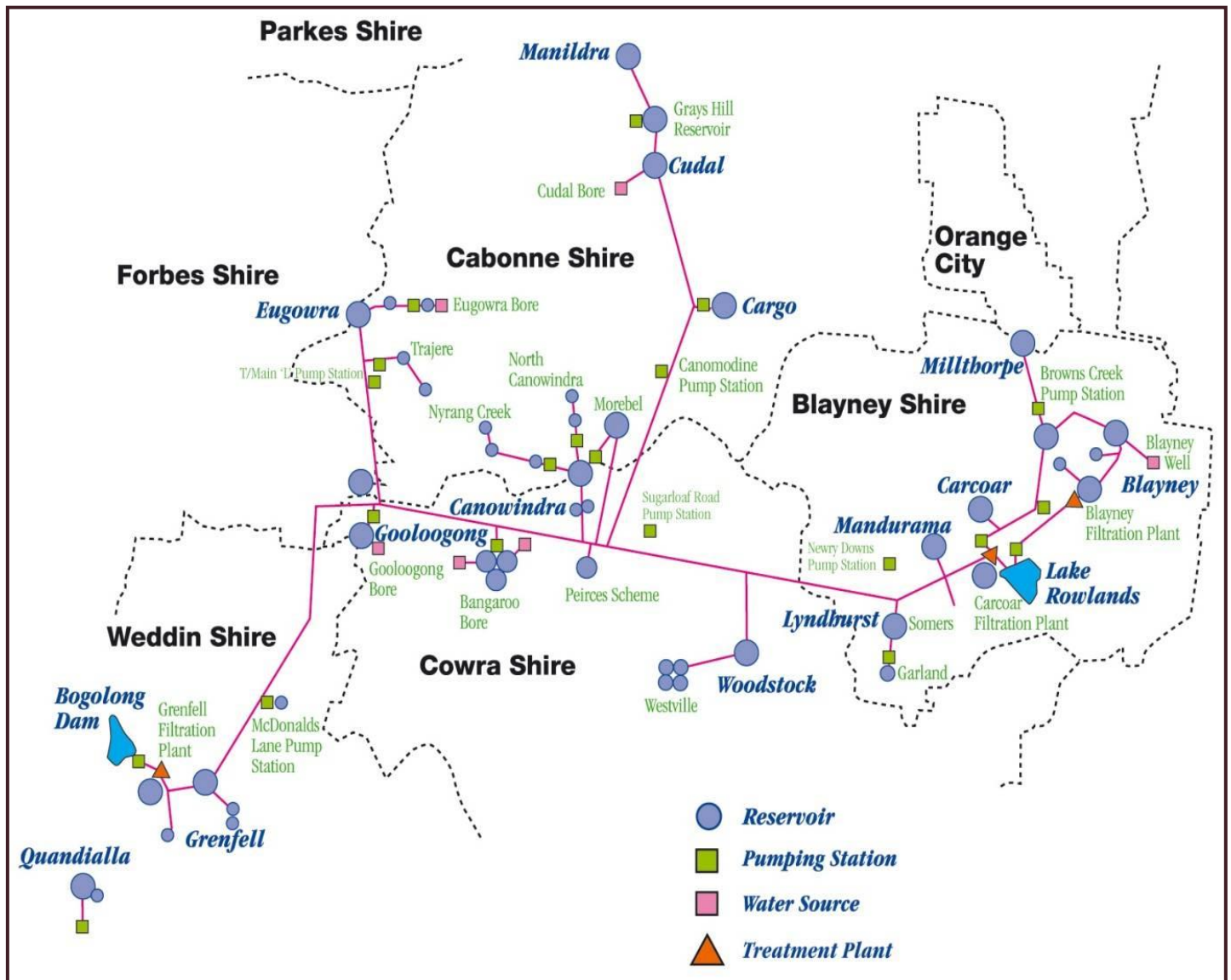




Annual Report 2014/2015

Central Tablelands Water

System Layout



Central Tablelands County Council
(Trading as Central Tablelands Water)

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CHAIRMAN'S MESSAGE



This has been a year characterised by both consolidation on the management front and growth on the infrastructure front. Our new General Manager, Gavin Rhodes, has settled in to the role seamlessly after the retirement at the beginning of the financial year of our long serving General Manager, Tony Perry PSM. Similarly Gavin's former position of Director Finance & Corporate Services has been filled by long term employee Raelene Mulligan. In infrastructure, management has been stable under Director Operations and Technical Services, Darrell Sligar, but the projects are lining up. As Gavin points out in his report, we have two major capital projects now getting underway.

The government's intentions regarding reform of local government sector are becoming clearer with the release of the report from the Independent Pricing and Regulatory Tribunal (IPART) into each of the State's council. More than half of the general purpose councils in regional NSW were assessed by IPART as being "Not Fit" for the future, mostly due to lack of sufficient scale and capacity. Significantly for Central Tablelands Water (CTW), each of its three constituent councils has been found to be "Not Fit". They have all recently lodged their responses to this finding and are expecting the government's response in December. County Councils themselves were not assessed as part of the IPART report.

So the next 12 months will be a dynamic time not only for our constituent councils but also, therefore, for CTW itself.

The one positive aspect of the reform process from CTW's own point of view is that it seems that our campaign to impress upon the government the importance of leaving the county council structure in tact seems to have found critical support. It was backed by the other water county councils and by a resolution passed recently at the Local Government NSW annual conference.

The official government position is that the future of local water utilities will be assessed as part of the proposed new regional Joint Organisations of councils. So far however very little has occurred as part of the JO pilot process. Our own region, Centroc is one of the five JO pilot regions. In a paper I gave to the NSW Water Management Conference in August I pointed out that any potential reform of the structure and operation of local water utilities and the related issues of regional water alliances and water county councils was a complex and quite separate topic that warranted its own careful review. It is not something that ought to be rushed just to fit into the government timetable for potential reform of general purpose councils.

The original concept that county councils become "subsidiaries" of the proposed Joint Organisations was flawed and now seems is not being seriously considered. CTW continues to be a full member of Centroc.

I take this opportunity to thank my deputy chairman, Cr Kevin Walker and all fellow councillors, management and staff for their dedication and ongoing commitment to ensuring that our consumers continue to receive a reliable and good quality water supply.

A handwritten signature in black ink, appearing to read "David Somerville". The signature is fluid and cursive.

Cr. D Somerville
Chairman

GENERAL MANAGERS REPORT

I am pleased to present my first report after taking over the responsibility of General Manager at Central Tablelands Water (CTW) following the retirement in August 2014 of Mr Tony Perry PSM.

Council continued to operate within full cost recovery during 2014/15, which the Office of Local Government (OLG) insists must be achieved in order to attain financial sustainability. After providing for a depreciation expense of \$1.808million, Council still managed to achieve a net operating surplus of \$74,000. In accordance with Council policy, this surplus has been placed into the capital works reserve which is structured to fund Council's 30 year infrastructure replacement and upgrade program.

Council's major capital works program during 2014/2015 included the following:

- Blayney Water Filtration Treatment Plant – Upgrade/Online Monitoring \$344,000
- Carcoar Water Filtration Treatment Plant – Software Upgrade \$15,000
- Reticulation Mains replacement - \$35,000
- Gooloogong Bridge Trunk Main Relocation - \$262,000
- Pump Replacement Program - \$30,000



Two major capital works projects will commence in 2015/16, being the replacement of Trunk Main "K" at Grenfell and the CTW and Orange City Council (OCC) Water Security Pipeline Project, linking Orange Water Filtration Plant to Carcoar Water Filtration Plant. Government funding has been received under the Restart NSW Water Security for Regions Program for the CTW and OCC Water Security Pipeline Project. Both projects are expected to be fully completed by 2017/18.

The operations staff continue to maintain a rigorous maintenance program with a focus on providing consumers with a good quality and reliable water supply. Our Administration and Customer Service Team also continue to provide a professional and courteous service to all our consumers, associates and visitors.

I would like to acknowledge the significant service milestones achieved by the following staff during 2014/15:

- Raelene Mulligan – Director Finance & Corporate Services (10 years)
- David Bermingham – Network Operator (10 Years)
- Robert Dixon – Network Operator (35 years)

As has been extensively reported in the media, the NSW Government has been working with local councils since 2011 to achieve a vision of strengthening local communities. This vision is commonly known as "Fit For the Future" whereby the NSW Government has been responding to the findings of an Independent Local Government Review Panel (ILGRP) Report to enable further strengthening and efficiencies in the local government sector. The focus of this review thus far has been on General Purpose (GP) Councils not County Councils. However, CTW will continue to support its constituent GP councils during the "Fit For the Future" local government reform process.

While CTW was not required to submit a "Fit For the Future" proposal to the OLG, CTW have been involved as a full member of the Central West Pilot Joint Organisation (JO) since its inception in early February 2015. This was a recommendation for CTW from the ILGRP Report.

Council continues to lobby and promote the need for water security in the Central Tablelands and Central West by way of increased water storage in the region. The Central West JO, is also seriously promoting the need for increased water storage and providing advocacy to both State and Federal Governments in this regard.

I encourage all consumers to visit Council's website www.ctw.nsw.gov.au which includes copies of Council's business papers, minutes, Strategic Business Plan and Management Plan, Annual Report as well as on-line forms that can be downloaded as required.

Finally, I would like to thank all CTW Councillors and staff for their support, loyalty and friendship in my inaugural year as GM and I look forward to that relationship continuing to meet the challenges ahead.

A handwritten signature in cursive script, appearing to read 'G Rhodes'.

G Rhodes
General Manager

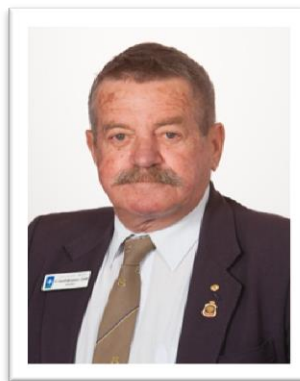


COUNCIL PROFILE

Central Tablelands Water County Council is a constituency of three local government areas, namely, Blayney Shire, Cabonne Shire and Weddin Shire. The Council comprises two delegates each elected by their constituent council for a four-year term. The following Councillors were elected in September 2012 to represent their respective council's until the next local government elections in September 2016.

BLAYNEY SHIRE COUNCIL

Cr David Somerville
Chairman



Cr Geoff Braddon OAM

CABONNE SHIRE COUNCIL

Cr Kevin Walker
Deputy Chairman



Cr Anthony Durkin

WEDDIN SHIRE COUNCIL

Cr Geoff McClelland

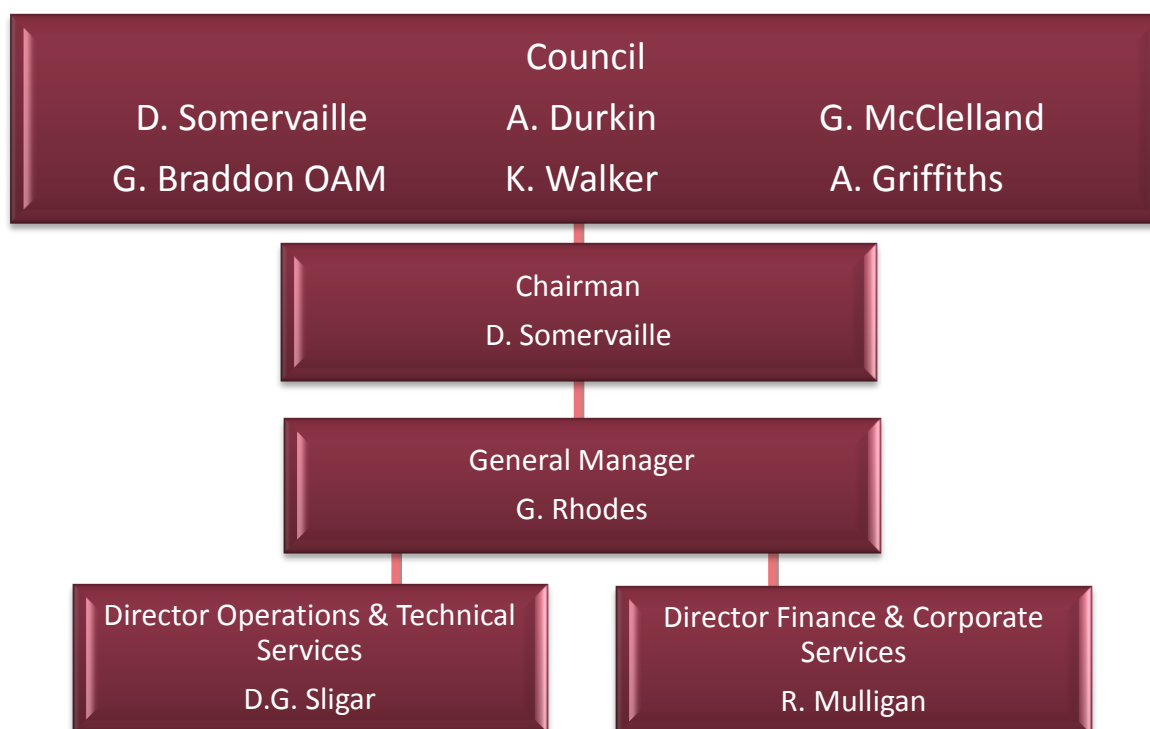


Cr Alan Griffiths

GENERAL INFORMATION – COUNCIL MEETINGS

Meetings of Council are held on the second Wednesday of alternate months, commencing in February each year. The meetings alternate between the towns of Grenfell, Blayney and Canowindra. Meetings are held in Canowindra in June and December, Grenfell in August and February and Blayney in April and October.

ORGANISATIONAL STRUCTURE 2012-2016



MISSION AND VISION

COUNCILS MISSION

Central Tablelands Water will develop a commercial focus as it operates in partnership with the communities it serves, fostering their development and growth, while maintaining both its level of service and its prices at an acceptable level.

COUNCILS VISION

Central Tablelands Water sees its future as a Regional Water Authority, independent of other agencies. It sees itself as a responsible member of the communities it serves, aiding the development of the region. It will continue to develop further sources of water and continue to supply an economical and acceptable water supply to its customers, and it will do so in an ecologically sustainable manner. Central Tablelands Water will continue to evolve its method of operations to incorporate a sound commercial focus. It will do so without compromising on the services it provides, becoming more efficient and maintaining process at a reasonable level.



LEGISLATIVE REQUIREMENTS

ACTIVITIES TO PROTECT ENVIRONMENTALLY SENSITIVE AREAS

Section 428 (2) (c)

Council is not involved in the management of any environmentally sensitive areas. Council's water storage at Lake Rowlands will continue to be operated according to best industry practice to ensure the long-term integrity of the storages, especially as regards to controlling nutrient levels and blue-green algae populations.

Council has continued with its annual tree planting programme with a further 1,500 trees and shrubs being planted on land adjacent to the Blayney Water Filtration Plant.

Council's water filtration plants at Carcoar and Blayney are operated according to industry best practice to ensure that all sludge is contained on-site and disposed of in an environmentally responsible manner. Supernatant water is recycled back through the filtration plants.

All construction sites will be maintained and restored in accordance with best practice guidelines for environmental control.

LEGAL PROCEEDINGS

Section 428 (2) (e)

Council continues to be involved with a significant number of other councils in a joint action against Lehman Bros in an effort to recover losses in the values of its investment capital.

COUNCILLORS' FEES, FACILITIES AND EXPENSES

Regulation 217 (1) (a1)

The total cost during the year of the payment of the expenses of, and the provision of facilities to, Councillors in relation to their civic functions were as follows:



Chairperson's Fees	\$14,710.00
Councillors' Fees	\$53,760.00
Councillors' Expenses	\$19,343.16
Conference/Seminar Expenses	\$ 4,905.22

Council's policy for the provision of facilities and the payment of councillors' expenses is as follows:

1. Council pay councillors an annual fee based on the maximum fee as determined by the Local Government Remuneration Tribunal;
2. In addition to the annual fee, Council reimburse actual expenses incurred to any councillor who:
 - attends a meeting of any committee of Council,
 - attends an inspection within the area in compliance with a resolution of the Council,
 - undertakes business of the Council outside of the area in compliance with a resolution of Council.
3. Council recompense councillors for travelling expenses at the rates per kilometre allowed at the time by the Australian Taxation Office, for all travelling associated with attendance at Council meetings or other business as specified above.
4. Council allow councillors any reasonable use of facilities to assist in their carrying out of business on behalf of the Council, such use being entirely at the discretion of the General Manager.
5. Council will provide the Chairman with the following facilities:

- an office in the Council's Administrative Building;
- access to telephone, facsimile, computer tablet and photocopy facilities for Council business purposes;
- secretarial services for Council business as required;
- identification badge bearing Council's crest;
- payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
- arrangement and payment of travel in respect of Council commitments.

6. Council will provide the Councillors with the following facilities:

- access to telephone, facsimile computer tablet and photocopy facilities for Council business purposes;
- secretarial services for Council business as required;
- identification badge bearing Council's crest;
- payment of conference/seminar/workshop registration fees for attendance authorised by Council; and,
- arrangement and payment of travel in respect of Council commitments.

7. Meals and refreshments will be provided to the Chairman and Councillors in conjunction with Council/Committee meetings and other functions/meetings as appropriate.

8. Expenses incurred whilst on approved travel outside the Council area will attract reimbursement according to the following guidelines:

- (a) Meals – where meals are not provided, the total bill for meals should not exceed \$100 per day.

(b) Accommodation – where travel involves an overnight stay away from home the acceptable maximum expenditure on accommodation is:

- metropolitan areas \$300.00 per night
- country areas \$170.00 per night
- provided that all accommodation is approved prior to travelling, where practicable.

SENIOR STAFF

Section 428 (2) (g)

The General Manager is the only employee classified as senior staff. The total salary package for the General Manager in 2014/2015, including superannuation and motor vehicle, totalled \$147,500.40.

CONTRACTS AWARDED DURING YEAR

Section 428 (2) (h)

Council did not award any contracts during 2014/2015.

BUSH FIRE HAZARD REDUCTION

Section 428 (2) (i1)

Bush fire hazard reduction activities are undertaken by constituent Councils and are not an activity or responsibility of Central Tablelands Water.

PROGRAMS PROMOTING SERVICES AND ACCESS TO SERVICES FOR PEOPLE WITH DIVERSE CULTURAL AND LINGUISTIC BACKGROUNDS

Section 428 (2) (j)

This activity is the responsibility of the constituent Councils and, being a single purpose water authority, does not involve Central Tablelands Water.

PRIVATE WORKS UNDER SECTION 67(3)

Section 428 (2) (k)

Council did not carry out any work on private land during 2014/2015 that was fully or partly subsidised by Council.





Blayney Water Filtration Plant

CONTRIBUTIONS UNDER SECTION 356

Section 428 (2) (l)

The amounts contributed or otherwise granted under Section 356 during 2014/2015 totalled \$11,944.69.

HUMAN RESOURCES ACTIVITIES

Section 428 (2) (m)

Council has a commitment to ensuring that its entire staff is appropriately skilled and trained to carry out their responsibilities. Various in-house and external training programs will continue to be undertaken to ensure that the required skills are available.

The following training was undertaken by CTW staff during 2014/2015:

Training Course	Number of Participants
MR Truck Licence	1
Forklift Licence	1
Dangerous Goods Licence	2
Confined Spaces Certificate	2
Traffic Control Yellow	1
Traffic Control Blue	2
DOH Fluoridation Certificate	1
DPI Chemical Dosing Certificate	1
Drinking Water Compliance	3
First Aid Certificate	20

In the absence of a Consultative Committee, management will continue to monitor Council's workplace environment and the implementation of Council's training and equal employment opportunity programs.

Management will:

- review the salary system to ensure progression through the salary structure is achieved upon the acquisition and use of skills and agreed performance criteria,
- benchmark existing remuneration levels of all positions within Council with remuneration levels of like positions across a broad range of other Councils,
- conduct annual performance reviews based on predetermined objectives and performance standards for all staff,
- review and maintain Council's training plan,
- develop a set of relevant competency standards for all positions,
- provide training on the basis of identified needs and priorities,
- continue to ensure that there is no compromise in regards to workplace safety and that all recommendations resulting from risk management assessments are carried out.

EQUAL EMPLOYMENT OPPORTUNITY

Section 428 (2) (n)

Council has adopted an Equal Employment Opportunity Management Plan, a copy of which has been distributed to all Council employees.

Council's philosophy for its Equal Employment Opportunity Management Plan is to create equality of opportunity, for all employees and potential employees, by ensuring that all recruitment, advancement and promotions are made on a merit basis.

EXTERNAL BODIES WHICH HAVE EXERCISED COUNCIL-DELEGATED FUNCTIONS

Section 428 (2) (o)

The Council has not delegated any functions to external bodies.

COMPANIES IN WHICH COUNCIL HELD A CONTROLLING INTEREST

Section 428 (2) (p)

Council does not have any interest whatsoever in any company.

PARTNERSHIPS, CO-OPERATIVES AND OTHER JOINT VENTURES TO WHICH COUNCIL WAS A PARTY

Section (428) (2) (q).

Council is not party to any partnerships, co-operatives or joint ventures.

ASSET REPLACEMENT AND UPGRADE PROGRAM

Council proposes to carry out the following asset replacements during the period July, 2015 to June, 2018. The order presented does not represent a priority order.

1. Mains replacement

Trunk Mains – 2015/2018 – Trunk Main 'K' Renewal estimated at \$150,133 in 2015/2016, \$3,015,000 in 2016/2017 and \$3,015,000 in 2017/2018.

CTW and Orange City Council (OCC) Water Security Pipeline Project, linking Orange

Water Filtration Plant to Carcoar Water Filtration Plant. Estimated total value of project \$35.78 million - 2015/16 to 2017/18.

2. Pump Replacements

Provision is made for the replacement of pumps to the value of \$47,256 in 2015/2016, \$48,674 in 2016/2017 and \$50,134 in 2017/2018.

3. Blayney Water Filtration Plant

Continuation of Major Upgrade in 2015/2016 at an estimated cost of \$300,000.

4. Carcoar Water Filtration Plant

Provision of new low level storage in 2015/2016 at an estimated cost of \$445,000.

5. Other

Annual replacement of water meters and services estimated at \$105,255 in 2015/2016, \$108,412 in 2016/2017 and \$111,665 in 2017/2018.

Administration building refurbishment in 2015/2016 estimated at \$35,000.

Motor vehicles and other plant in accordance with policy.

SALES OF ASSETS

Council transferred ownership of Bogolong Dam to Weddin Shire Council in 2014/15 for a nominal amount as Council no longer requires the use of the Dam. Council did not dispose of any of its other existing major assets during the period covered by this Plan.

Motor vehicles and other plant items will be replaced according to Council's present replacement policy, which is outlined below. Minor assets will be disposed of as, and if, it is considered necessary.

PLANT REPLACEMENT POLICY

Council has adopted as its policy that all vehicle changeovers be made:



- at best market prices using either government auction or tender and be funded from the plant reserve.

GOVERNMENT INFORMATION (PUBLIC ACCESS) ACT 2009 AND REGULATION

The following is an extract from the above Regulation:

“The annual report of an agency (other than a Minister) required to be prepared under section 125 of the Act must include the following:

Note. An agency’s report under section 125 of the Act can be included in the agency’s annual report required to be prepared under the annual reporting legislation—see section 6 of the Annual Reports (Departments) Act 1985 or section 5A of the Annual Reports (Statutory Bodies) Act 1984 (as the case requires).

- details of the review carried out by the agency under section 7 (3) of the Act during the reporting year and the details of any information made publicly available by the agency as a result of the review,
- the total number of access applications received by the agency during the reporting year (including withdrawn applications but not including invalid applications),
- the total number of access applications received by the agency during the reporting year that the agency refused, either wholly or partly, because the application was for the disclosure of information referred to in Schedule 1 to the Act (Information for which there is conclusive presumption of overriding public interest against disclosure),

Note. Table D in Schedule 2 also requires information relating to access applications in respect of which there is a conclusive presumption of overriding public interest against disclosure.

- information, as set out in the form required by the tables in Schedule 2, relating to the access applications (if any) made to the agency during the reporting year.

Council Report:

A review of Council’s information that is not currently accessible by the public on Council’s website was undertaken by the Principal Officer during 2014/2015. No additional information was made available as a result of this review.

Council did not receive any applications for information under the Government Information (Public Access) Act 2009 for the financial year ended 30 June 2015.

Please note that Council did not find it necessary to include the tables listed in Schedule 2 of the Regulation (noted in (d) above) in this particular report because there were no applications received.

PUBLIC INTEREST DISCLOSURE (PID) ACT 1994 AND REGULATION

Council did not receive any public interest disclosures under the Public Interest Disclosure Act 1994 for the financial year ended 30 June 2015. Council has an Internal Reporting Policy in place.

A copy of this policy is available on Council’s website at www.ctw.nsw.gov.au

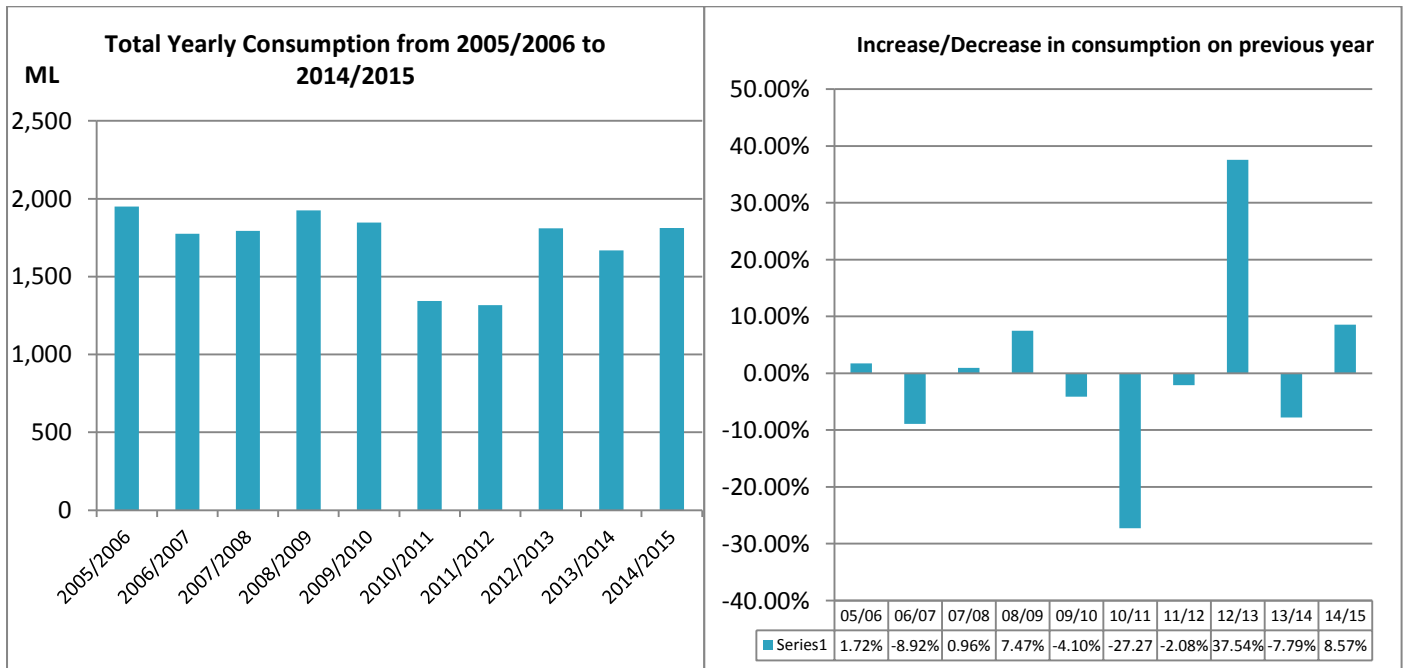


Sludge drying beds, Carcoar Filtration Plant

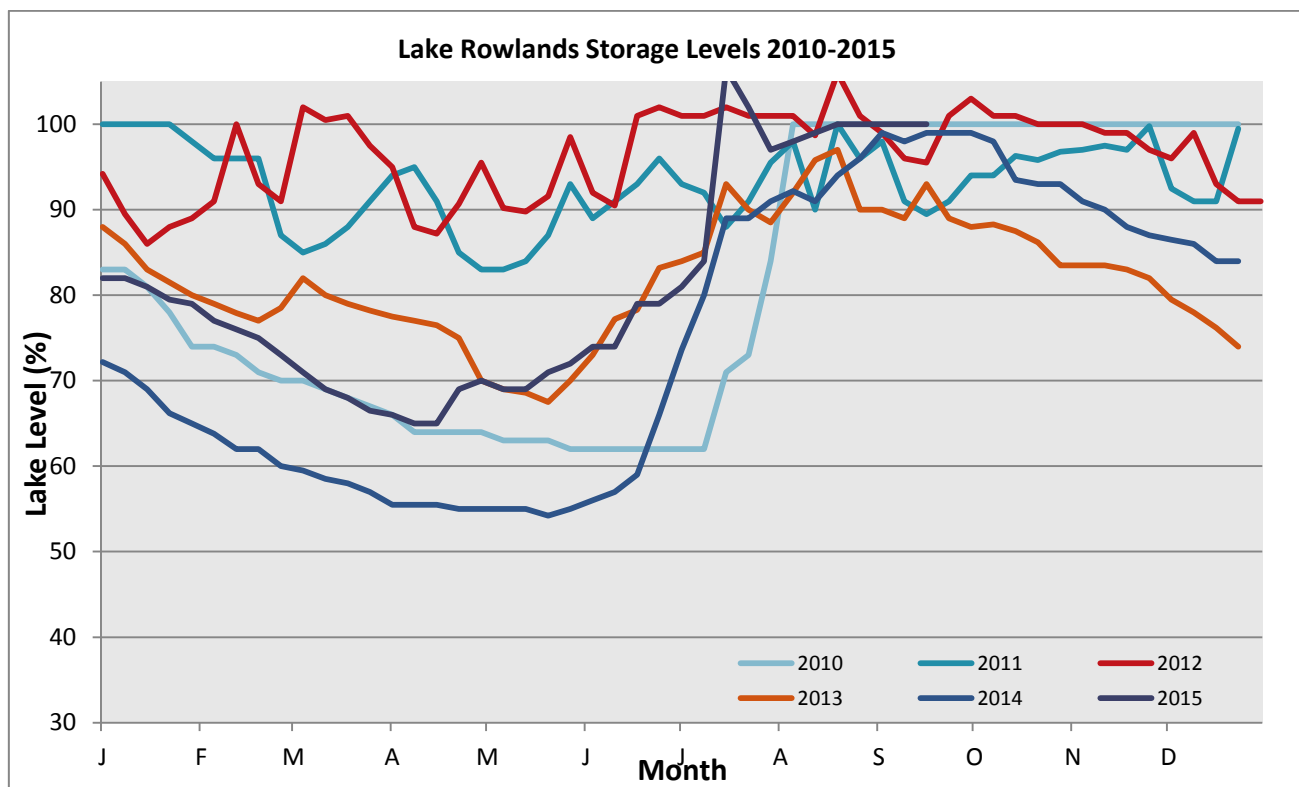
WATER CONSUMPTION

2005/2006	2006/2007	2007/2008	2008/2009	2009/2010	2010/2011	2011/2012	2012/2013	2013/2014	2014/2015	Consumer Type
900	766	716	746	768	605	601	792	751	869	ML Single Residential
20	24	24	22	22	20	20	22	23	23	ML Multi Residential
303	295	224	267	287	196	209	266	282	301	ML Rural
239	224	216	220	231	180	189	224	203	208	ML Commercial
159	186	361	468	315	167	136	158	189	193	ML Industrial
29	20	17	26	28	17	15	21	32	31	ML Public Parks
53	44	38	34	41	42	36	42	45	46	ML Institutions
247	217	197	143	156	117	110	285	144	141	ML Bulk Sales (Cowra)
1,950	1,776	1,793	1,926	1,848	1,344	1,316	1,810	1,669	1,812	ML Sub Total
163	119	64	105	112	130	153	161	146	121	ML Est. Leakage
30	50	50	127	50	27	28	42	50	50	ML Flushing of mains
15	15	15	16		7	7	3	8	2	ML Unaccounted
2,158	1,960	1,922	2,174	2,010	1,508	1,504	2,016	1,873	1,985	ML Total Consumption
9.64%	9.39%	6.71%	11.36%	8.06%	10.88%	12.50%	10.22%	10.89%	8.72%	Water losses as % of total water output
0.00%	-8.92%	-8.05%	-1.23%	-5.23%	-31.08%	-32.51%	-7.18%	-14.41%	-7.08%	% increase/decrease consumption on 2005/2006
3.83%	-8.92%	0.96%	7.42%	-4.05%	-27.27%	-2.08%	37.54%	-7.79%	8.57%	% increase/decrease consumption on previous year

WATER USAGE OVER TIME



LAKE ROWLANDS STORAGE LEVELS 2010 - 2015



2014/2015 STATISTICS

Population Served	Permanent	13,960
	Peak	15,030
No of Properties Connected	Residential	4,265
	Non-Residential	1,512
New Residential Connections	2014/2015	35
No. of Water Filtration Plants	2	Total Capacity 15ML/d
No. of Service Reservoirs	45	Total Capacity 29ML
No. of Pumping Stations	27	Total Capacity 26ML/d
No. of Bores	7	Total Capacity 7ML/d
No. of Dams	1	Total Capacity 4,500ML
Length of Mains	Reticulation mains	267 kilometres
	Trunk Mains	318 kilometres
Works Depots	3	Blayney, Canowindra & Grenfell
No. of Employees		18.4
No. of Employees receiving 2 or more training days		8
Days lost from sick & accident leave	63 days	1.52% of available work days

WATER ANALYSIS

Program:	Drinking Water Program	Sample Types:	All
Date Range:	01-07-2014 - 30-06-2015	Laboratory:	ICPMR-DAL Laboratory - NATA Accredited Laboratory Number 3189
Water Utility:	Central Tablelands Water	Sample Count:	1192
AHS:	Greater Western PHU		

Characteristic	Guideline Value	Units	Mean	Median	Standard Deviation	Min	Max	Sample Count	Exception Count	95th Percentile	5th Percentile	% meeting guideline values
Aluminium	0.2000	mg/L	0.1306	0.0300	0.2657	0.005	0.87	17	2	0.87	0.005	88.24
Antimony	0.0030	mg/L	0.0005	0.0005	0.0000	0.0005	0.0005	17	0	0.0005	0.0005	100.00
Arsenic	0.0100	mg/L	0.0010	0.0010	0.0003	0.0005	0.002	17	0	0.002	0.0005	100.00
Barium	2.0000	mg/L	0.0222	0.0210	0.0080	0.016	0.052	17	0	0.052	0.016	100.00
Boron	4.0000	mg/L	0.0529	0.0500	0.0121	0.05	0.1	17	0	0.1	0.05	100.00
Cadmium	0.0020	mg/L	0.0003	0.0003	0.0000	0.00025	0.00025	17	0	0.00025	0.00025	100.00
Calcium	10000.0000	mg/L	13.2000	11.6000	6.4873	9.3	37.6	17	0	37.6	9.3	100.00
Chloride	250.0000	mg/L	32.1176	22.0000	42.5116	20	197	17	0	197	20	100.00
Chromium	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	17	0	0.0025	0.0025	100.00
Copper	2.0000	mg/L	0.0241	0.0210	0.0189	0.005	0.081	17	0	0.081	0.005	100.00
Fluoride	1.5000	mg/L	0.8853	0.9100	0.0990	0.69	1.04	17	0	1.04	0.69	100.00
Fluoride (WU result)	1.5000	mg/L	0.9540	0.9500	0.0297	0.9	1	15	0	1	0.9	100.00
Fluoride Ratio	0.8 - 1.2		1.0527	1.0300	0.0806	0.94	1.24	15	1	1.24	0.94	93.33
Iodine	0.5000	mg/L	0.0382	0.0200	0.0883	0.01	0.38	17	0	0.38	0.01	100.00
Iron	0.3000	mg/L	0.0241	0.0100	0.0420	0.005	0.18	17	0	0.18	0.005	100.00
Lead	0.0100	mg/L	0.0010	0.0010	0.0000	0.001	0.001	17	0	0.001	0.001	100.00
Magnesium	10000.0000	mg/L	8.7129	7.8000	5.4270	2.67	29.09	17	0	29.09	2.67	100.00
Manganese	0.5000	mg/L	0.0029	0.0025	0.0016	0.0025	0.009	17	0	0.009	0.0025	100.00
Mercury	0.0010	mg/L	0.0001	0.0001	0.0000	0.00005	0.0001	17	0	0.0001	0.00005	100.00
Molybdenum	0.0500	mg/L	0.0025	0.0025	0.0000	0.0025	0.0025	17	0	0.0025	0.0025	100.00
Nickel	0.0200	mg/L	0.0050	0.0050	0.0000	0.005	0.005	17	0	0.005	0.005	100.00
Nitrate	50.0000	mg/L	0.9294	1.0000	0.3949	0.5	1.5	17	0	1.5	0.5	100.00
Nitrite	3.0000	mg/L	0.0500	0.0500	0.0000	0.05	0.05	17	0	0.05	0.05	100.00
pH	6.5 - 8.5		7.3765	7.3000	0.2359	7.1	7.8	17	0	7.8	7.1	100.00
Selenium	0.0100	mg/L	0.0010	0.0010	0.0000	0.001	0.001	17	0	0.001	0.001	100.00
Silver	0.1000	mg/L	0.0010	0.0010	0.0000	0.001	0.001	17	0	0.001	0.001	100.00
Sodium	180.0000	mg/L	21.1176	14.0000	29.9017	11	137	17	0	137	11	100.00
Sulfate	500.0000	mg/L	6.7059	4.0000	13.2654	2	58	17	0	58	2	100.00
Total Dissolved Solids (TDS)	600.0000	mg/L	125.2941	99.0000	116.6280	82	577	17	0	577	82	100.00
Total Hardness as CaCO3	200.0000	mg/L	68.8353	61.3000	37.9653	41.7	213.7	17	1	213.7	41.7	94.12
True Colour	15.0000	Hazen Units (HU)	1.2353	1.0000	0.8681	0.5	4	17	0	4	0.5	100.00
Turbidity	5.0000	NTU	0.2471	0.1000	0.3379	0.05	1.4	17	0	1.4	0.05	100.00
Zinc	3.0000	mg/L	0.0279	0.0300	0.0171	0.005	0.07	17	0	0.07	0.005	100.00
Fluoride	1.5000	mg/L	1.0289	1.0200	0.0914	0.91	1.19	9	0	1.19	0.91	100.00
Fluoride (WU result)	1.5000	mg/L	1.0044	1.0000	0.0357	0.95	1.05	9	0	1.05	0.95	100.00
Fluoride Ratio	0.8 - 1.2		0.9822	1.0000	0.0809	0.87	1.1	9	0	1.1	0.87	100.00
Fluoride (daily WU)	0.9 - 1.5	mg/L	1.0023	1.0000	0.0425	0.9	1.14	730	0	1.07	0.93	100.00
Fluoride (weekly WU)	0.9 - 1.5	mg/L	0.9906	0.9900	0.0397	0.9	1.1	205	0	1.05	0.92	100.00
E. coli	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	231	0	0	0	100.00
Free Chlorine	0.2 - 5	mg/L	0.8333	0.8250	0.3097	0.16	1.87	230	2	1.49	0.42	99.13
pH	6.5 - 8.5		7.4869	7.5000	0.1376	7.05	7.71	231	0	7.7	7.2	100.00
Total Chlorine	5.0000	mg/L	1.1249	1.1300	0.2804	0.123	2.11	231	0	1.67	0.71	100.00
Total Coliforms	0.0000	mpn/100 mL	0.0000	0.0000	0.0000	0	0	231	0	0	0	100.00
Turbidity	5.0000	NTU	0.3016	0.3000	0.0613	0.17	0.77	229	0	0.4	0.21	100.00



STATEMENT OF REVENUE POLICY

The County Council model has proven to be a very effective institutional arrangement for the provision of water supply as the governance arrangement of the Council, comprising elected representatives from each of the constituent councils, maintains a close relationship between the community expectations and the policy decisions of the Council.

It is estimated that 2015/2016 will result in an operating surplus of \$145,129 after providing for depreciation and amortisation expense of \$1,883,246, and an overall budget surplus of \$60,770.

Council resolved in 2006/2007 to effect an annual increase of 8% on consumption charges in order to self-fund an extensive capital works programme (\$52.84 million in 2010 \$ terms) over the next 30 years without the need for loan borrowings or government subsidies. In 2014/2015, Council resolved to end the annual increase of 8% in the consumption tariff in favour of a reduced annual increase of 5%. This annual increase has continued in 2015/16. Council is not planning to increase the annual availability charge of \$200.00 for a standard 20mm service, however, consumption charges are planned to increase by 5% from \$2.25kL to \$2.36kL. Without an increase in the availability charge, the overall increase for an average residential bill using 191kL over 12 months will be 3%. The increase in consumption charges will be applied to all accounts issued after 1 July 2015.

Also, in 2015/2016 residential and rural consumers will no longer be subject to a 50% increase in the usage charge for consumption in excess of 450kL per annum as the NSW Office of Water (NOW) have ceased to have this as a requirement in their Best Practice Pricing Guidelines.

Council has a dedicated focus on consumer expectations and, through its pricing policy, consumers are receiving a water supply of high quality and reliability and this is wholly attributable to the pricing policy being able to fund an ongoing programme of infrastructure renewal and upgrade.

Council has embraced Best Practice Pricing of Local Water Utility services as outlined in the NSW Office of Water Best Practice Management of Water Supply and Sewerage Guidelines. In summary, the following pricing regime exists for Central Tablelands Water:

1. A two part pricing policy of an availability (access) charge, determined on the diameter of the meter, and a straight line consumption charge,
2. There are no non-residential cross subsidies.
3. Water accounts are rendered quarterly.

AVAILABILITY (ACCESS) CHARGES

The availability charge is calculated by multiplying the charge for a standard 20mm connection by the flow capacity factor (FCF) listed in the Flow Capacity Table below.

Flow Capacity Table							
Diameter of Water Service	20mm	25mm	32mm	40mm	50mm	80mm	100mm
Flow Capacity Factor	1.00	1.5625	2.56	4.00	6.25	16.00	25.00

DEVELOPER CHARGES

Incorporated in Council's Developer Servicing Plan is the calculated developer charge per Equivalent Tenement (ET) levied on all new developments, or additions/changes to existing developments, supplied from the Lake Rowlands Supply area.

The Section 64 Developer Charge for 2015/2016 is set at \$8,700.00 per ET.

Council resolved that the determination of an ET would be in accordance with the Section 64 Determination of Equivalent Tenement Guidelines, published by the NSW Water Directorate and that the charge would be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December. CPI 1.7% Sydney December 2014

Council has also adopted a capital contribution charge for developments on existing vacant unconnected land, not subject to subdivision (in-fill blocks), within all towns and villages, with the exception of Quandialla. This charge would also be indexed on 1 July each year in accordance with the change in the Consumer Price Index for Sydney in the preceding 12 months to December. The capital contribution charge on existing vacant unconnected land for 2015/2016 is ***\$4,040.00 per ET.***

The capital contribution charge for all vacant unbuilt upon land within the existing village of Quandialla remains in accordance with the adopted fees and charges for 2015/2016.



FEES AND CHARGES 2015/2016

Charges (Per Kilotitre)	Residential and Rural Customers	\$2.36 per kilolitre
	Non- Residential Customers	\$2.36 per kilolitre
	Standpipe Sales	\$6.41 per kilolitre
	Industrial Sales	\$2.36 per kilolitre
	Bulk Water Sales	\$1.42 per kilolitre
Water Charges – Quandialla	Residential/Rural	\$2.36 per kilolitre
	Standpipe Sales	\$7.35 per kilolitre
Availability Charges	20mm	\$200.00 per annum
	25mm	\$313.00 per annum
	32mm	\$512.00 per annum
	40mm	\$800.00 per annum
	50mm	\$1,250.00 per annum
	80mm	\$3,200.00 per annum
	100mm and over	\$5,000.00 per annum
	Fire Service (restricted to fire use only)	\$200.00 per annum
	Unconnected built upon properties	\$100.00 per annum
Availability Charges - Quandialla	Connected or Disconnected – 20mm	\$200.00 per annum
Meter Test Fees	20mm and 25mm	\$80.00
Reconnection Fees	Non-payment (less than 3 months)	\$150.00
	Non-payment (after 3 months)	\$295.00
	Other Reconnection	\$290.00
Other Fees	Attend to Disconnect	\$70.00
	Special Reading Fee	\$70.00
Developer Charges	Per Equivalent Tenement (ET)	\$8,700.00
Capital Contribution Charges	For developments on existing vacant unconnected land, not subject to subdivision	\$4,040.00
	- Lake Rowlands Supply Area <i>Per Equivalent Tenement - ET</i>	
	Quandialla – per year for each year or part thereof, after construction year 2001/2002	\$464.00
Service Connection (20mm only)	4 metres (Footpath)	\$1,125.00
	10 metres (Dirt/Gravel)	\$1,235.00
	10 metres (Bitumen)	\$1,960.00
	20 metres (Dirt/Gravel)	\$1,710.00
	20 metres (Bitumen)	\$2,775.00
	20 metres (Bitumen & Concrete Footpath)	\$3,250.00
25mm connection	Rural Connection	\$1,825.00
Private Works	And from 32mm and above - Charges supplied on application	
	Labour rate per hour (work hours)	\$53.00
	Overtime rates apply outside working hours	
	Utility hire rate per kilometre	\$0.95
	Excavator hire rate per hour	\$130.00
	Contract Plant Hire	At Cost
Administrative Fees	Section 603 certificate (per property)	\$75.00
	Dishonoured Cheque	\$30.00
	Photocopying (A4) (per copy)	\$0.50
	Facsimile – First Page	\$2.50
	– Subsequent (per page)	\$1.00
	Interest Rate for Overdue Water Accounts	8.5% p.a
Government Information Public Access (GIPA)	Formal Application	\$35.00
	Processing Charge (per hour)	\$35.00
	Internal Review processing Fee	\$45.00

FINANCIAL STATEMENTS

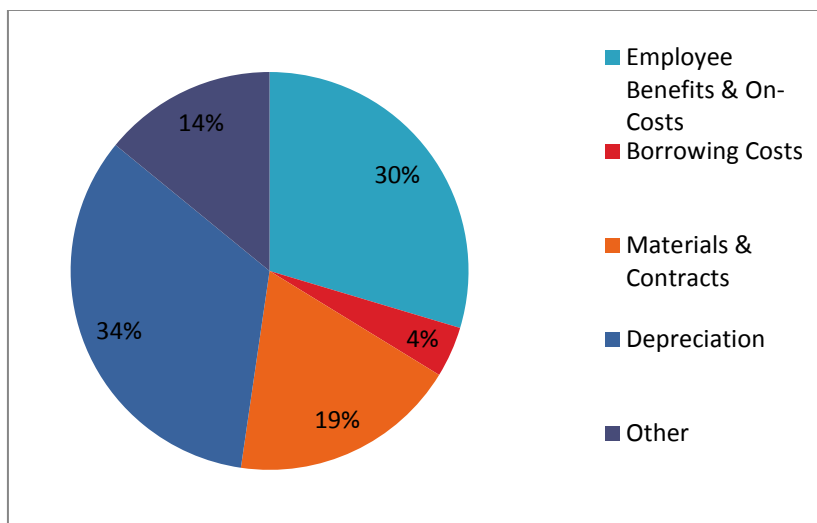
Central Tablelands County Council's audited financial reports for the year 2014/2015 are reported separately in the Financial Statements for the year ended 30th June 2015.

A copy of Council's audited Financial Statements for 2014/2015 is attached to this report. A copy can also be viewed on Council's website at:

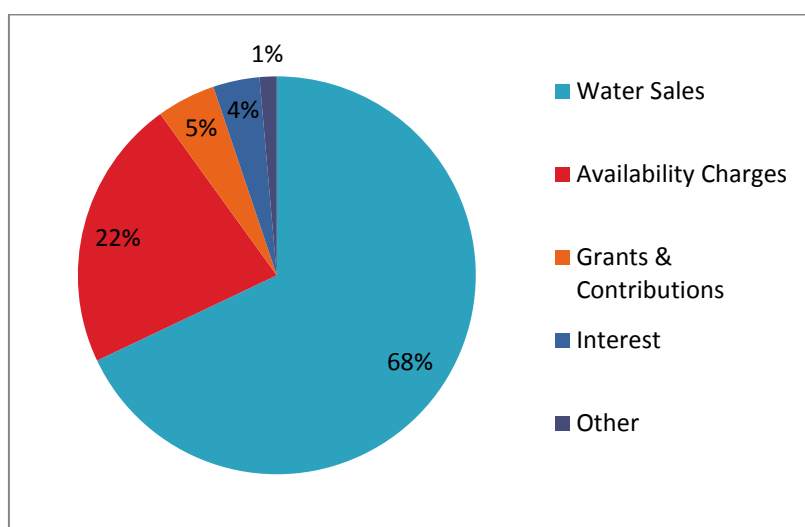
<http://www.ctw.nsw.gov.au/FinStatment.html>

2014/2015 OPERATING STATEMENT

OPERATING EXPENSES



OPERATING INCOME



CUSTOMER INFORMATION

PAYMENT OF ACCOUNTS

Central Tablelands Water issues quarterly water accounts. Accounts are issued in August, November, February and May.

To assist consumers, Central Tablelands Water has the following range of payment options:

IN PERSON

Present the account intact and make your payment by cash, cheque or EFTPOS at any Post Office.

Payments can also be made at Council's Blayney office and the office of Weddin Shire Council in Grenfell.

BPAY

If your bank offers BPAY, you can use BPAY to pay your water account by phone, internet or directly from your bank account. Please refer to your water account for your BPAY Biller Code and Reference Number.

CREDIT OR CHARGE CARD

Payments can be made over the phone using your credit or charge card by calling 13 18 16 when your water account is due, or online at www.postbillpay.com.au. Please refer to your water account for your Post BillPay Code and Reference Number.

Credit Card facilities are also available when paying in person at Council's Blayney office.

DIRECT DEBIT

Direct Debit is now available as a payment option. Please contact Council's Blayney office for a Direct Debit Request Form.

MAIL

Detach your payment slip and return it together with your cheque to:

Central Tablelands Water
PO Box 61
BLAYNEY NSW 2799

CENTRELINK

Use Centrepay to arrange regular deductions from your Centrelink payment. Call Centrelink to request Centrepay deductions. Centrepay Reference: 555 052 389K

PENSIONERS

Pensioners are entitled to a rebate of up to \$87.50 each year on their water account. (This will appear as a deduction of \$21.88 on each account.) To be eligible you must be the owner and reside on the property.

To apply for a rebate, you must complete an application form, available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au, and provide a copy of your pensioner concession card.

CENTREPAY

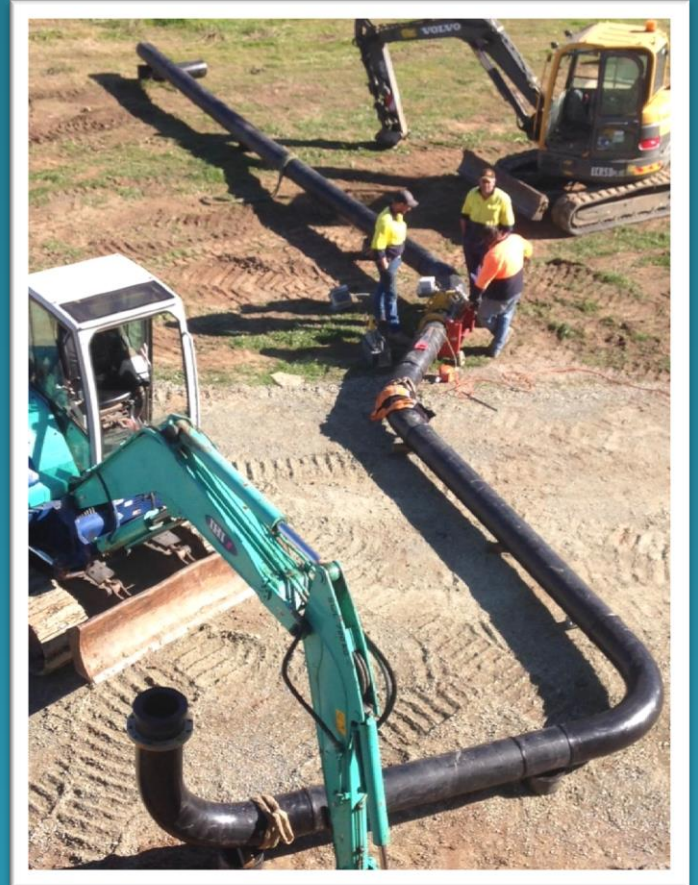
Central Tablelands Water offers CENTREPAY, which enables Centrelink customers to budget and plan their finances more effectively. A Centrepay application form is available from Council's administration office, or online from Council's website, www.ctw.nsw.gov.au.

TENANTS AND LANDLORDS

The person, or persons, who are listed as the owner of the property will receive all water accounts and are responsible for their payment.

A number of landlords have lease agreements that stipulate that the tenant is responsible for the usage or consumption charge.

The billing of tenants is the owner's or agent's responsibility. Central Tablelands Water will not be involved in any arrangement to collect money from tenants.



Trunk Main 'C'
Gooloogong Bridge
Replacement Project
2014-2015