



2019-20 WATER CHARGES

Central Tablelands Water (CTW) has adopted new water charges for the 2019/20 year. The 2019/20 usage rate will be \$3.10 per KI for all water consumed. The annual availability charge will increase by \$1.25 per quarter to \$240.00 per year/annum.

CTW aims to provide all consumers a high level of service, with both a high level of reliability and quality. To achieve this CTW's pricing policies need to ensure that sufficient funds are available to renew ageing infrastructure and upgrade existing network assets so that strict regulatory compliance requirements are met.

Council has developed a 30-year capital works program to ensure that it can continue to deliver high quality water to its consumers well in the future. In order to support this program and fund recurrent operational expenditure, user charges will change for all accounts issued after 1 July 2019 from \$2.92/KI to \$3.10/KI.

WATER CHARGES (PER KILOLITRE)	Residential/Rural	\$3.10
	Non Residential	\$3.10
	Industrial	\$3.10
	Automatic Filling Stations	\$6.20
	Standpipe Sales	\$8.00
AVAILABILITY CHARGES (PER ANNUM)	20mm	\$240.00
	25mm	\$375.00
	32mm	\$615.00
	40mm	\$960.00
	50mm	\$1,500.00
	80mm	\$3,840.00
	100mm and over	\$6,000.00
	Fire Service (restricted to fire use only)	\$240.00
	Unconnected built upon properties	\$120.00

In 2019/20, Council's Section 64 Developer Charge will change from \$9,178 per ET (equivalent tenement) to \$9,334 per ET in accordance with the 2012 Developer Servicing Plan (DSP). Council's DSP is currently being reviewed and upon adoption this will change the Section 64 Developer Charge in the future.

MAJOR CAPITAL PROJECTS IN 2019-2020.

- ⇒ Commissioning of the new 34km pipeline project (Trunk Main K) between Gooloogong and Grenfell is planned for December 2019. This project at a total cost of \$6.2M commenced in 2015/16 is expected to result in significantly improved reliability of the supply of water to the Grenfell township.
- ⇒ Planning will continue on the major dam safety works required at Lake Rowlands in 2020/21.

EMAIL WATER NOTICES

ENJOY THE CONVENIENCE OF HAVING YOUR WATER NOTICE SENT VIA EMAIL.

TO REGISTER FOR ELECTRONIC NOTICES, PLEASE COMPLETE AND RETURN THE REQUEST FOR WATER NOTICE BY EMAIL FORM ON OUR WEBSITE

WWW.CTW.NSW.GOV.AU

EMAIL

WATER@CTW.NSW.GOV.AU

TO REQUEST A FORM, OR VISIT OUR ADMINISTRATION OFFICE.

WATER SUPPLY DAM LEVEL

Council's main water source, Lake Rowlands is now at a level of around 48%, Council is committed to the responsible management of its water resources to enable us to best serve all our consumers. With the continuing drought conditions, Council thanks everyone for complying with the water restrictions that are in place to ensure that the water resource is available for the continued use by its consumers.

UPCOMING WATER ACCOUNTS

ISSUE DATE	PAYMENT DUE DATE
9/08/2019	6/09/2019
8/11/2019	6/12/2019
7/02/2020	6/03/2020
8/05/2020	5/06/2020

We are currently in the process of upgrading our website.

<http://www.ctw.nsw.gov.au>

[Watch this space!](#)



Central Tablelands Water has a Facebook page which can be found at
www.facebook.com/CentralTablelandsWater

It's not about the number of 'likes' for CTW. Our aim is to build a stronger community connection by:

FIND US ON

facebook



- ◇ Providing up-to-date public service information, such as unplanned water supply interruptions, etc.
- ◇ Speaking like normal people
- ◇ Hearing your opinions and needs
- ◇ Notifying you of upcoming events or meetings

WATER METER MAINTENANCE

All maintenance of water meters are the responsibility of Council.

If consumers notice the water meter is leaking or has sustained damage, please contact CTW on 02 6391 7200.

UPCOMING COUNCIL MEETINGS

- 14 August 2019
Blayney
- 9 October 2019
Grenfell
- 11 December 2019
Canowindra

LEVEL 3 WATER RESTRICTIONS

CTW advises its consumers that Level 3 water restrictions come into effect from 1 July 2019.

ACTIVITY	LEVEL 3	TIME	ODDS & EVENS SYSTEM EXPLAINED
Residential - Watering of Lawns	Microsprays, drip systems, soaker hoses only.	6am to 9am (AEDT)* 6pm to 9pm (AEDT)* 7am to 10am (AEST)** 4pm to 7pm (AEST)** every second day as per odds and evens system	<p>◇ This means that is the street number of your property is odd, you can water in accordance with the restrictions on odd days.</p> <p>◇ If your property has an even number, you can water in accordance with the restrictions on even days.</p> <p>◇ If your property has a range of street numbers then it should be treated as odd or even as per the first number in the range. For example, if your property is 12 -15 Smith Street, then you can water on even days in accordance with the restrictions.</p> <p>◇ If your property has no street number, then it should be treated as an even property. For example, if your property is "Tara" then you can water on even days in accordance with the restrictions.</p> <p>A full list of CTW's Water Restriction definitions and water saving tips are available at www.ctw.nsw.gov.au or CTW's Administration Office at 30 Church Street Blayney, ph: 02 6391 7200.</p> <p>*AEDT—Australian Eastern Daylight Time **AEST—Australian Eastern Standard Time</p>
Watering of Residential Gardens	Microsprays, drip systems, soaker hoses only. Hand held trigger hoses can be used up to 1 hour during allocated watering day.	6am to 9am (AEDT)* 6pm to 9pm (AEDT)* 7am to 10am (AEST)** 4pm to 7pm (AEST)** every second day as per odds and evens system	
Residential - Irrigation of new turf	Watering permitted for one week after laying, after which level 3 restriction on watering applies	Watering permitted for one week after laying, after which level 3 restriction on watering applies	
Washing down walls or paved surfaces	Not permitted	Not permitted	
Topping up private swimming pools/spas	Only between hours of 7am-9am and between 6pm-8pm daily, provided pool covers are used	Daily 7am to 9am 6pm to 8pm	
First fill of private swimming pools	Only with Council permission and provided pool covers are used.	Daily 7am to 9am 6pm to 8pm	
Washing cars at home	Permitted with bucket only on lawn between 9am-12pm any day.	Daily Between 9am and 12pm	

CTW would like to thank its consumers for their continued understanding during this period.

Having Trouble Paying Your Water Account?

If you are unable to pay your account by the due date please contact CTW to make an agreed payment arrangement.

CTW is happy to assist with any questions relating to your water services.

To find out more visit www.ctw.nsw.gov.au or call (02) 6391 7200

For 24-Hour Emergency Service please call (02) 6391 7200

Covers the areas of: Blayney, Carcoar, Lyndhurst, Mandurama, Millthorpe, Grenfell, Quandialla, Eugowra, Trajere, Canowindra, Cargo, Cudal, Manildra, Cowra Rurals

