



2018 WATER CHARGES

Revised water usage charges for the 2018-2019 financial year have recently been adopted. Central Tablelands Water (CTW) will continue to implement a flat rate for all water consumed. The annual availability charge has increased by \$1.25 per quarter this year and will be \$235.00 for a standard 20mm service.

CTW has recently experienced a large increase in electricity charges. These increases being of the magnitude of 94%. This has placed significant cost pressure on CTW with up to \$200,000 of additional energy costs being incurred. CTW is evaluating measures that can be used to offset its energy usage and these are currently under investigation.

CTW prides itself on providing all consumers with a reliable and high quality water supply. CTW is also aware of ensuring that its pricing policies fund the renewal and upgrading of its water network infrastructure so that consumers expectations and strict regulatory compliance requirements are met.

As previously advised, Council has embarked on an extensive 30 year capital works program (approx. \$186 million in 2018\$ terms). In order to support this program and continue to fund recurrent expenditure, consumption charges for all accounts issued after 1 July 2018 will increase from \$2.75/kL to \$2.92/kL.

In 2018/2019, Council's Section 64 Developer Charge will increase from \$8,980 per ET (equivalent tenement) to \$9,178 per ET in accordance with the adopted 2012 Development Servicing Plan. The Capital Contribution Charge for in-fill blocks will increase from \$4,170/ET to \$4,262/ET.

COMMISSIONING OF MAJOR PROJECTS IN 2018-2019.

Capital works programmed for commissioning this financial year include:

- ⇒ Trunk Main K 34km Replacement Pipeline Project between Gooloogong and Grenfell, \$6.2m.
- ⇒ CTW and Orange City Council Water Security Pipeline Project, linking Orange Water Filtration Plant with Carcoar Water Filtration Plant, \$28m.

| | | |
|----------------------------------|--|------------|
| WATER CHARGES (PER KILOLITRE) | Residential/Rural | \$2.92 |
| | Non Residential | \$2.92 |
| | Industrial | \$2.92 |
| | Standpipe Sales | \$7.90 |
| | Standpipe Sales—Quandialla | \$9.08 |
| AVAILABILITY CHARGES (PER ANNUM) | 20mm | \$235.00 |
| | 25mm | \$368.00 |
| | 32mm | \$602.00 |
| | 40mm | \$940.00 |
| | 50mm | \$1,469.00 |
| | 80mm | \$3,760.00 |
| | 100mm and over | \$5,875.00 |
| | Fire Service (restricted to fire use only) | \$235.00 |
| | Unconnected built upon properties | \$117.50 |

EMAIL WATER NOTICES

ENJOY THE CONVENIENCE OF HAVING YOUR WATER NOTICE SENT VIA EMAIL.

TO REGISTER FOR ELECTRONIC NOTICES, PLEASE COMPLETE AND RETURN THE REQUEST FOR WATER NOTICE BY EMAIL FORM ON OUR WEBSITE
WWW.CTW.NSW.GOV.AU

EMAIL
WATER@CTW.NSW.GOV.AU

TO REQUEST A FORM, OR VISIT OUR ADMINISTRATION OFFICE.

SEASONAL WATER USAGE

DURING THE DRY AND COLD SEASONAL PERIODS WE MAY USE A LOT MORE WATER THEN WE REALISE. THIS COULD BE DUE TO TRYING TO KEEP OUR GARDENS ALIVE, DEFROSTING OUR CARS, PROVIDING WATER FOR LIVESTOCK ETC.

PLEASE KEEP THIS IN MIND WHEN COMPARING YOUR WATER USAGE TO PREVIOUS PERIODS.

UPCOMING

| ISSUE DATE | PAYMENT DUE |
|------------|-------------|
| 10/08/2018 | 7/09/2018 |
| 9/11/2018 | 7/12/2018 |
| 8/02/2019 | 8/03/2019 |
| 10/05/2019 | 7/06/2019 |

We are currently in the process of upgrading our website.
<http://www.ctw.nsw.gov.au>

Watch this space!



Central Tablelands Water has a Facebook page which can be found at
www.facebook.com/CentralTablelandsWater

FIND US ON

facebook

TAMPERING WITH METERS AND FITTINGS

CTW has recently had water meters and fittings removed or tampered with. It is a criminal offence to steal or tamper with water meters and fittings, with all such incidents being reported to the Police for investigation. Unfortunately, meter tampering and theft affects all consumers in the CTW supply area, with the costs of replacement and rectification being borne by the communities that CTW services.

Reducing recorded water consumption is an illegal practice and can result in any of the consequences below:

Offences (Local Government Act 1993 – SECT 636 Tampering with meters and fittings)

Criminal Charges

≈ Willful Damage

≈ Theft of property

≈ Fraud

- A person who willfully or fraudulently, or by culpable negligence:
 - damages a meter, fitting, fixture or other thing belonging to council in connection with the supply of water, or
 - alters the index of such a meter, or
 - Prevents such a meter from duly registering the quantity of water supplied, is guilty of an offence.
- The existence of any means for altering the index of such a meter or preventing such a meter from duly registering the quantity of water supplied is prima facie evidence that the person supplied with water through the meter has willfully or fraudulently altered the index of the meter or prevented the meter from duly registering the quantity of water supplied.

WATER METER MAINTENANCE

All maintenance of water meters are the responsibility of Council.

If consumers notice the water meter is leaking or has sustained damage, please contact CTW on 02 6391 7200.

UPCOMING COUNCIL MEETINGS

8 August 2018

Blayney

10 October 2018

Grenfell

12 December 2018

Canowindra

HOW TO CHECK FOR LEAKS USING YOUR METER

Your water meter can be used to check your water supply for leaks. It is important because if you have a leak, you're not only wasting water, you're wasting money too!

Check for leaks using these five easy steps:

- 1) Turn off all taps and stop using any water fixtures at your house – Common water-using fixtures could include the toilet, washing machine, dishwasher, evaporative cooler and garden irrigation systems.
- 2) Locate your water meter
- 3) Record the whole reading of your meter – see diagram below on how to read your meter.
- 4) Make sure no water is used within your test time – This includes flushing the toilet. Your test time should be at least 2 hours or if you are going out for the day.
- 5) After your test period, reread your meter – if the reading has changed, you have a leak!

Common leaks include

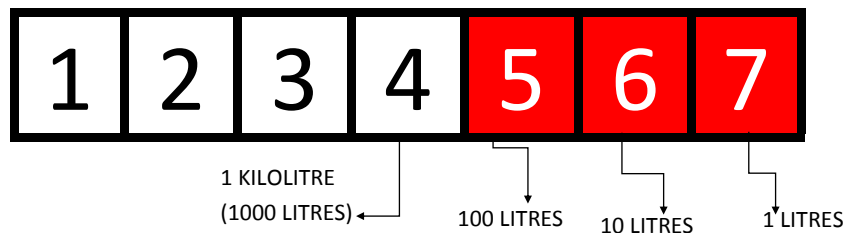
- ≈ A faulty toilet cistern
- ≈ Leaking tap washer
- ≈ A break in underground or concealed water pipes

HOW TO READ YOUR METER

A typical meter is shown below.

The first 4 numbers (generally **black**) indicate kilolitres

The last numbers (generally **red**) indicate hundred and tens of litres.



Having Trouble Paying Your Water Account?

If you are unable to pay your account by the due date please contact CTW to make an agreed payment arrangement.

CTW is happy to assist with any questions relating to your water services. To find out more visit www.ctw.nsw.gov.au or call (02) 6391 7200



For 24 Hour Emergency Service Please Call

Blayney, Carcoar, Lyndhurst, Mandurama, Millthorpe

(02) 6391 7200

Grenfell, Quandialla, Eugowra, Trajere

(02) 6343 2232

Canowindra, Cango, Cudal, Manildra, Cowra Rurals

(02) 6344 1147