

Request to receive Water Notices by Email

TYPE OF REQUEST				
New Request		Update Request	Cancel Request *	*
CUSTOMER DETAILS				
Name/Company Name:				
Mailing Address:				
Phone Number:				
Email address:				
** If Cancelling request, please	specify postal a	ddress:		
WATER ACCOUNT NUMB Please list all account number		wish to receive water	notices by email:	
A/C Number:		Property Address:		
A/C Number:		Property Address:		
A/C Number:		Property Address:		
A/C Number:		Property Address:		
AUTHORISATION Please send all future water notice	ces for the prop	erties listed above to the	email address as advised.	
_	ood the Terms a	nd Conditions on page 2	of this document and certify th	nat I am
Name:				
Signature:				
Data				

Following receipt of your request:

- 1. CTW will no longer post a paper water notice to you.
- 2. All future water notices will be in the form of a PDF attachment to an email sent to the email address nominated by you.
- 3. You must advise any other person whom paper notices are currently being sent to that they will no longer receive paper notices as a result of your request. CTW will not be responsible for providing this notification.
- 4. You must check your nominated email address for your water notice before the respective due dates in September, December, March and June each year.
- 5. You agree that you are deemed to have received the email when it reaches your internet service provider, whether or not you have opened or read the email.
- 6. You agree that you will retain the water notice information yourself electronically or by printing it.
- 7. You can withdraw your request for email delivery of water notices at any time by writing to CTW. Your withdrawal request may be emailed, posted or faxed and must include a current mailing address.
- 8. The delivery of water notices by email will be cancelled if any owner or authorised agent request cancellation.
- 9. If CTW receives a bounce back notification from your email address, a paper water notice will be sent to your last advised postal address. If two or more consecutive returns occur, CTW may cancel the request.
- 10. You are responsible for keeping your email address up to date. If you change your email address you must advise CTW in writing.