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Newsletter

August 2020

LEVEL 1 WATER RESTRICTIONS

CTW wishes to remind its consumers that Level 1 water restrictions came into effect from 3 August

ACTIVITY	LEVEL 1	TIME
Residential - Watering of Lawns	Watering systems, microsprays, drip systems, soaker hoses, non-fixed sprinklers, handheld hoses only.	Between 6am to 10am daily AEST)* and Between 4pm to 10pm daily (AEST)*
Watering of Residential Gardens	Watering systems, microsprays, drip systems, soaker hoses, non-fixed sprinklers, handheld hoses only.	Between 6am to 10am daily AEST)* and Between 4pm to 10pm daily (AEST)*
Residential - Irrigation of new turf	Permitted for one week after laying after which level 1 restriction on watering lawns applies	
Washing down walls or paved surfaces	Not permitted	Not permitted
Topping up private swimming pools/spas	Permitted	Permitted
First fill of private swimming pools	Permitted	Permitted
Washing cars at home	Permitted with a bucket and rinse with trigger hose on lawn at any time.	Permitted

A full list of CTW's Water Restriction definitions and water saving tips are available at www.ctw.nsw.gov.au or CTW's Administration Office at 30 Church Street Blayney, ph: 02 6391 7200.

*AEST—Australian Eastern Standard Time

CTW would like to thank its consumers for their continued understanding during this period.

The level of Lake Rowlands is 100% as at 1 August 2020. Please check our website for regular water level updates. Thank you for using water wisely.

WATER METER READING

The evolving COVID-19 (Coronavirus) pandemic has placed a strain on resources as we focus on supporting the health and safety of our staff, customers and the community. Previous quarter water accounts were estimated based on the daily consumption over the past three (3) corresponding periods, and multiplied by the number of days in the current billing period. Our staff have worked tirelessly during this time and all staff are to be commended for their commitment and dedication during these trying times.

Customers are kindly advised that water meter reading has now recommenced with actual meter reads for the September 2020 quarter.

Receive Water Notices by email

If you would like your water account emailed, please complete the Water Notice email form, available on our website.

<https://www.ctw.nsw.gov.au/forms/online-forms/>

Paying Water Notices by Direct Debit

Would you prefer to pay your water account by direct debit? Please complete the Direct Debit Request, available on our website.

<https://www.ctw.nsw.gov.au/forms/online-forms/>

MAJOR CAPITAL WORKS PROJECTS

Trunk Main "K" Grenfell to Gooloogong replacement project Stage 3—\$2.99m.

This project is expected to be commissioned by the end 2020. As the pipeline traverses many private properties, CTW has worked with all property owners to ensure cropping and harvest has not been impacted.

This project will have a significant positive impact on the volume of reliable drinking water to our Gooloogong and Grenfell customers, now and well into the future.

Lake Rowlands spilling on 30 July 2020, once again proves the reliability of the catchment, and strengthens the justification for augmenting Lake Rowlands to assist in managing future droughts.



Having Trouble Paying Your Water Account?

If you are unable to pay your account by the due date please contact CTW to make an agreed payment arrangement.

CTW is happy to assist with any questions relating to your water services.

To find out more visit www.ctw.nsw.gov.au or call (02) 6391 7200

For 24-Hour Emergency Service please call (02) 6391 7200

Covers the areas of: Blayney, Carcoar, Lyndhurst, Mandurama, Millthorpe,

Grenfell, Quandialla, Eugowra, Trajere, Canowindra, Cargo, Cudal,

Manildra, Cowra Rurals

