

POLICY



**Central
Tablelands
Water**

Rural Water Supply Policy

DOCUMENT CONTROL

| | | | | | |
|---------------------|----------|--|--------|------------------|--------------------------|
| Document Title | | Rural Water Supply Policy | | | |
| Policy Number | | CTW-PR004 | | | |
| Responsible Officer | | Executive Manager Operations and Technical Services | | | |
| Reviewed by | | General Manager | | | |
| Date Adopted | | August 2025 | | | |
| Adopted by | | Council | | | |
| Review Due Date | | June 2029 | | | |
| Revision Number | | 2 | | | |
| Previous Versions | Date | Description of Amendments | Author | Review/ Sign Off | Minute No: (if relevant) |
| 1 | 19/12/15 | | | | 16/097 |
| 2 | 28/07/25 | Revised to include ownership of supply and other updates | GM | Council | 25/064 |
| | | | | | |
| | | | | | |
| | | | | | |

Introduction

The purpose of this Policy is to outline how Central Tablelands Water (CTW) will provide potable water through its network.

Policy Statement

Any connection to a rural property is considered to meet the required quality standards as defined in Central Tablelands Water – Drinking Water Management System. Central Tablelands Water guarantee this water quality up to the Water meter that is provided for the property owner's connection.

Policy Objectives

1. The Property Owner agrees that once the water supply passes through the water meter, the Property Owner becomes the owner of the water and accepts all risk associated with or arising because of the supply. The property Owner accepts that in receiving the water through the water meter that they indemnify Central Tablelands Water from any liability resulting from the use of the water through the supply.
2. The metering and supply point will be located adjacent to Council's water main and only available if the water main is 100mm or larger. The water supply infrastructure from the Central tablelands Water main, up to and including the water meter, is the property of Central Tablelands Water.
3. On-site storage with a minimum capacity of 20 kilolitres must be provided. The property owner is responsible for the location and maintenance of the storage tank.
4. The infrastructure between the meter discharge point and the consumer's on-site storage tank is the sole responsibility of the property owner, including any maintenance requirements of this infrastructure.
5. Supply from Council's main will be governed by a flow control, nominally set to a limit of 6.3 litres per minute.
6. As Rural properties are classified as high risk for cross contamination due to use of hazardous chemicals and connection to livestock facilities a back flow prevention device will also be fitted to the service. This device is to safeguard against contaminated water from re-entering our potable water network. The responsibility of costs for testing and maintaining this device is the sole responsibility of the property owner.
7. A pressure-reducing valve will be placed on Council's side of the meter should the pressure exceed 1200 kPa. The responsibility of costs for maintaining and replacing this device is the sole responsibility of the property owner. Pressure at the outlet of the meter will be minimum of 200kPa, unless otherwise specified.
8. The water supply is required to be directly connected from the metering point to the storage tank with a single supply line. No connections in any form are permissible in the supply line between the water meter and the storage tank.
9. The discharge to the storage tank is to be via the top of the tank water level in the storage tank is to be controlled automatically by a float valve. A minimum air gap of 100mm must be maintained between the bottom of the float valve and top of the tank overflow.
10. All components of the customers infrastructure remain the responsibility of the property owner, including materials and installation.
11. All installation work is to be carried out by a Licensed Plumber in accordance with the AS/NZS 3500.1 Plumbing and Drainage Standards or current equivalent.
12. Water supply is made available for domestic purposes and/or the watering of livestock.

13. Where the private installation is required to cross over other privately owned land, that owner's written permission is to be submitted to Council prior to the supply being connected.
14. Where the private installation is required to be placed in a road or rail reserve, the local government council or authority responsible is to be consulted and any required conditions complied with. Council is to be provided with the authority's written permission for the work proposed, prior to the supply being connected.
15. Compliance with all conditions and signed certificate of compliance from a licensed plumber is required prior to final connection of the water mains by Council staff.
16. Council imposes an availability charge on all services. This charge is dependent on the size of the service. Additionally, Council imposes a charge on all water that is consumed through the meter. Quarterly accounts are rendered for the availability charge and water consumption charges.
17. The cost of connecting the water supply includes the provision of a 20mm meter, flow control device, pressure reducing valve (if necessary) and a back flow prevention device. All of these devices remain the property of Central Tablelands Water. All maintenance and care of Central Tablelands Water infrastructure devices remain the responsibility of the Property Owner. The cost of providing the supply will be advised through a formal quotation and will be payable in full prior to any connections being made.
18. The Property Owner is responsible for the maintenance and operation of the water supply from the meter. Council will not accept any responsibility for the loss of water or resultant cost from and after the installed meter.
19. In addition to the above conditions, contained in clauses 1 to 19, Council reserves the right to alter or amend any of the conditions of supply in line with changing standards and policies. Your failure to abide by any of these conditions in the future may lead to Council refusing to continue to supply your property with water.

Policy Review

This policy will be reviewed each council term or more frequently if needed, with reference to any relevant legislation, best practice guides, or other related factors.

References

- Local Government Act 1993
- Local Government (General) Regulation 2005

Variation

Council reserves the right to review, vary or revoke this policy.