



2015 WATER CHARGES

ALL CUSTOMERS WHO ARE CONNECTED TO CENTRAL TABLELANDS WATER'S SUPPLY NETWORK ARE SENT A QUARTERLY ACCOUNT. THIS ACCOUNT OUTLINES THE AMOUNT OF WATER YOU HAVE USED, WATER ACCESS CHARGES AND ANY REBATES YOU MAY BE ENTITLED TO. THE ACCOUNT ALSO GIVES YOU INFORMATION ON HOW TO PAY.

CHANGES TO WATER CHARGES

Revised water usage charges for the 2015-2016 financial year have recently been adopted. Central Tablelands Water will continue to implement a flat rate for all water consumed. The annual availability charge will not increase this year and will remain at \$200.00 for a standard 20mm service.

As previously advised, Council has embarked on an extensive 30 year capital works program (approx. \$50 million in 2015 \$ terms) funded by a significant financial plan. In order to support this program and continue to fund recurrent expenditure, consumption charges for all accounts issued after 1 July 2015 will increase from \$2.25/kL to \$2.36/kL.

In 2015/2016, Council's Section 64 Developer Charge will increase from \$8,557 per ET (equivalent tenement) to \$8,700 per ET in accordance with the adopted 2012 Developer Servicing Plan. The Capital Contribution Charge for in-fill blocks will increase from \$3,974/ET to \$4,040/ET.

WATER CHARGES (PER KILOLITRE)	Residential/Rural	\$2.36
	Non Residential	\$2.36
	Industrial	\$2.36
	Standpipe Sales	\$6.41
	Standpipe Sales—Quandialla	\$7.35
AVAILABILITY CHARGES (PER ANNUM)	20mm	\$200.00
	25mm	\$313.00
	32mm	\$512.00
	40mm	\$800.00
	50mm	\$1,250.00
	80mm	\$3,200.00
	100mm and over	\$5,000.00
	Fire Service (restricted to fire use only)	\$200.00
Unconnected built upon properties	\$100.00	



DETECTING LEAKS ON YOUR PROPERTY

A SIMPLE CHECK CAN BE PERFORMED BY ENSURING ALL TAPS AND WATER APPLIANCES AT YOUR PROPERTY ARE TURNED OFF. THEN CHECK YOUR WATER METER. IF THE DIAL IS VISIBLY MOVING, THIS INDICATES THAT THERE IS A LEAK SOMEWHERE ON YOUR PROPERTY.

LEAKS CAN ALSO BE VERY SLOW, SO A MORE THOROUGH CHECK IS TO TAKE A METER READING WHEN YOU KNOW THERE WILL BE NO WATER USED AT THE PROPERTY SUCH AS OVER NIGHT.

FOR MORE INFORMATION, VISIT WWW.CTW.NSW.GOV.AU OR CALL (02) 6391 7200.

Refillit Water Bottles

In an effort to reduce the impact on the environment with the use of bottled water, CTW is promoting the use of refillable water bottles.

People are encouraged to drink tap water from refillable bottles. Australian tap water is internationally recognised and is often a higher standard than bottled water. It is amazing that nationally Australians spend over half a billion dollars annually on bottled water, especially when bottled water can be up to 1,500 times more expensive than tap water.

A limited number of Refillit refillable water bottles are currently available at a discounted price of **\$5.00** (normally sold for \$14.95), and can be purchased from CTW's Blayney office or from Cabonne Council's Molong office and Weddin Shire Council.



2015-2016 CAPITAL WORKS

PROGRESSING PROJECTS AND MAJOR IMPROVEMENTS WILL BE A PRIORITY FOR CENTRAL TABLELANDS WATER OVER THE 2015-2016 YEAR.

In setting new fees and charges for the 2015-2016 financial year, the Council of CTW is mindful of their responsibility to ensure an ongoing dedicated focus on consumer expectations. Consumers are receiving a water supply of high quality and reliability and this is wholly attributable to the pricing policy being able to fund an ongoing programme of infrastructure renewal and upgrade.

Capital works programmed for this year include:

- ⇒ Preliminary design work for the upgrading of Council's water pipeline infrastructure between Gooloogong and Grenfell, and Carcoar to Millthorpe. Estimated total project costs \$25m.
- ⇒ Completion of work at the Blayney Water Filtration Plant, upgrading online monitoring and refurbishing test room facilities \$700k.
- ⇒ Refurbishment of Administration Building \$35k.



TENANTS AND LANDLORDS

Property owners or managing agents will receive **all** water accounts, and are responsible for their payment.

A number of landlords have lease agreements that stipulate that the tenant is responsible for the water usage or consumption charge. The billing of tenant's is the owners or agents responsibility - not the responsibility of CTW.

CTW is increasingly finding that accounts are not being passed on to the tenant, and are remaining unpaid.

To avoid expensive debt recovery action, the owner or agent are advised to pay the account in full direct to Central Tablelands Water. It is then up to the owner or agent to seek reimbursement from the tenant for water consumed on the property.

Central Tablelands Water will not be involved in any arrangement to collect money from tenants.

CTW IS HAPPY TO ASSIST WITH ANY QUESTIONS RELATING TO YOUR WATER SERVICES. TO FIND OUT MORE VISIT WWW.CTW.NSW.GOV.AU OR CALL (02) 6391 7200

For 24 Hour Emergency Service Please Call

Blayney, Carcoar, Lyndhurst, Mandurama, Millthorpe	(02) 6391 7200
Grenfell, Quandialla	(02) 6343 2232
Canowindra, Cargo, Cudal, Eugowra, Manildra, Cowra Rurals	(02) 6344 1147

