



2016 WATER CHARGES

Revised water usage charges for the 2016-2017 financial year have recently been adopted. Central Tablelands Water will continue to implement a flat rate for all water consumed. The annual availability charge will not increase this year and will remain at \$200.00 for a standard 20mm service.

As previously advised, Council has embarked on an extensive 30 year capital works program (approx. \$51 million in 2016 \$ terms) funded by a significant financial plan. In order to support this program and continue to fund recurrent expenditure, consumption charges for all accounts issued after 1 July 2016 will increase from \$2.36/kL to \$2.55/kL.

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| WATER CHARGES (PER KILOLITRE) | Residential/Rural | \$2.55 |
| | Non Residential | \$2.55 |
| | Industrial | \$2.55 |
| | Standpipe Sales | \$6.92 |
| | Standpipe Sales—Quandialla | \$7.94 |
| AVAILABILITY CHARGES (PER ANNUM) | 20mm | \$200.00 |
| | 25mm | \$313.00 |
| | 32mm | \$512.00 |
| | 40mm | \$800.00 |
| | 50mm | \$1,250.00 |
| | 80mm | \$3,200.00 |
| | 100mm and over | \$5,000.00 |
| | Fire Service (restricted to fire use only) | \$200.00 |
| Unconnected built upon properties | \$100.00 | |

In 2016/2017, Council's Section 64 Developer Charge will increase from \$8,700 per ET (equivalent tenement) to \$8,850 per ET in accordance with the adopted 2012 Developer Servicing Plan. The Capital Contribution Charge for in-fill blocks will increase from \$4,040/ET to \$4,110/ET.

PROGRESSING PROJECTS AND MAJOR IMPROVEMENTS WILL BE A PRIORITY FOR CENTRAL TABLELANDS WATER OVER THE 2016-2017 YEAR.

In setting new fees and charges for the 2016-2017 financial year, the Council of CTW is mindful of their responsibility to ensure an ongoing dedicated focus on consumer expectations. Consumers are receiving a water supply of high quality and reliability and this is wholly attributable to the pricing policy being able to fund an ongoing program of infrastructure renewal and upgrade.

Capital works programmed for this year include:

- ⇒ Upgrading of Council's water pipeline infrastructure between Gooloogong and Grenfell, and Carcoar to Millthorpe. Estimated total project costs \$25m.
- ⇒ Trunk Main 'P' Crossing upgrade
- ⇒ Rural Scheme Replacement

CTW is endeavoring to embrace Best Practice Pricing of Local Water Utility services as outlined in the NOW Best Practice Management of Water Supply and Sewerage Guidelines.

EMAIL WATER NOTICES

ENJOY THE CONVENIENCE OF HAVING YOUR WATER NOTICE SENT VIA EMAIL.

TO REGISTER FOR ELECTRONIC NOTICES, PLEASE COMPLETE AND RETURN THE REQUEST FOR WATER NOTICE BY EMAIL FORM ON CTW'S WEBSITE, EMAIL WATER@CTW.NSW.GOV.AU TO REQUEST A FORM, OR VISIT OUR ADMINISTRATION OFFICE.

HOW COSTLY IS YOUR LEAK?

LEAKS CAN HAVE AN IMPACT WHEN IT COMES TO PAYING YOUR WATER ACCOUNT, ESPECIALLY THOSE LEAKS WHICH ARE HIDDEN UNDERGROUND.

A DRIBBLING TAP OR LEAKY WASHER THAT HALF FILLS A DRINKING CUP IN A MINUTE, COULD USE 144 LITRES IN A DAY.

REGULAR CHECKS ARE THE BEST PREVENTION. THE EASIEST CHECK IS TO READ YOUR WATER METER BEFORE GOING TO BED, AND THEN AGAIN IN THE MORNING BEFORE USING ANY WATER.

IF YOUR METER HAS CHANGED AND YOU KNOW YOU HAVE NOT USED ANY WATER, THERE MAY BE A HIDDEN PROBLEM, COSTING YOU MONEY.



Central Tablelands Water has launched its Facebook page, which can be found at www.facebook.com/CentralTablelandsWater

CTW's Facebook page will be a communication tool for the community to stay informed about news and activity relating to Central Tablelands Water.



REFILLIT WATER BOTTLES



In an effort to reduce the impact on the environment with the use of bottled water, CTW is promoting the use of refillable water bottles.

People are encouraged to drink tap water from refillable bottles. Australian tap water is internationally recognised and is often a higher standard than bottled water. It is amazing that nationally Australians spend over half a billion dollars annually on bottled water, especially when bottled water can be up to 1,500 times more expensive than tap water.

A limited number of Refillit refillable water bottles are currently available at a discounted price of **\$5.00** (normally sold for \$14.95), and can be purchased from CTW's Blayney office or from Cabonne Council's Molong office and Weddin Shire Council.

RURAL SERVICE POLICY

CTW IS REMINDING CONSUMERS OF ITS RURAL SERVICE POLICY, APPLYING TO ALL CONSUMERS WHO ARE NOT SERVICED BY A TOWN RETICULATION RESERVOIR:

"SUPPLY FROM CTW'S MAIN WILL BE GOVERNED BY A FLOW CONTROL, NOMINALLY SET TO A LIMIT OF 6.3 LITRES PER MINUTE. A BACK FLOW PREVENTION DEVICE WILL ALSO BE FITTED TO THE SERVICE. THIS DEVICE IS TO SAFEGUARD AGAINST POSSIBLE CROSS CONNECTION HAZARDS.

CTW WILL INSTALL A PRESSURE-REDUCING VALVE ON COUNCIL'S SIDE OF THE METER. MAINTENANCE AND REPLACEMENT OF THIS DEVICE WILL BE THE RESPONSIBILITY OF THE CONSUMER.

ON-SITE STORAGE WITH A MINIMUM CAPACITY OF 20 KILOLITRES MUST BE PROVIDED. THE STORAGE TANK WILL REQUIRE AN ELEVATED LOCATION TO PROVIDE PRESSURE OR A PRESSURE PUMP SYSTEM MAY NEED TO BE INSTALLED."

CTW IS AWARE THAT SOME CUSTOMERS ARE NOT COMPLYING WITH THIS POLICY.

PLEASE CONTACT CTW FOR FURTHER INFORMATION.

DARRELL SLIGAR RETIRES

After 43 years, and the completion of millions of dollars worth of water infrastructure projects for CTW's customers, CTW's Director of Operations & Technical Services is retiring this month.

Darrell's contribution to local government over a period of 43 years, and in particular his commitment, dedication and loyalty to CTW and the local government water industry in general, is certainly recognised and respected.

Darrell can be justifiably proud of his exemplary local government career and of the following significant achievements,:

- Design and project manage the construction of a potable water supply to the village of Quandialla. His in house design and management achieved a saving to the community of nearly \$700,000 from that quoted by industry consultants.
- Construction of a 15km duplicate trunk main to the village of Manildra thus eliminating severe water restrictions experienced by the village year after year.
- Construction of a new state of the art water filtration plant at Carcoar incorporating the Dissolved Air Flotation and Filtration (DAFF) method.
- Design and construction of the replacement of 44km of unlined cast iron water mains in the town of Grenfell and 9km of unlined cast iron water mains in the town of Canowindra.
- Renewal and replacement of nearly 70% of the water reticulation water mains across the local government areas of Blayney, Cabonne and Weddin.
- In house design and project management of at least 12 modern pump stations across the CTW network to improve water supply reliability and sustainability.

Apart from anything else, Darrell's commitment to his family is of utmost importance to him and is one of his many great values. He will be looking forward to spending more valued time in retirement with Virginia and his grand children.



Having Trouble Paying Your Water Account?

If you are unable to pay your account by the due date you can contact us to make an alternative payment arrangement to suit your circumstances.

CTW IS HAPPY TO ASSIST WITH ANY QUESTIONS RELATING TO YOUR WATER SERVICES. TO FIND OUT MORE VISIT WWW.CTW.NSW.GOV.AU OR CALL (02) 6391 7200

For 24 Hour Emergency Service Please Call

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| Blayney, Carcoar, Lyndhurst, Mandurama, Millthorpe | (02) 6391 7200 |
| Grenfell, Quandialla, Eugowra, Trajere | (02) 6343 2232 |
| Canowindra, Cargo, Cudal, Manildra, Cowra Rurals | (02) 6344 1147 |

